

**UNITED STATES
SECURITIES AND EXCHANGE COMMISSION**
Washington, D.C. 20549

FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended September 30, 2022

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from _____ to _____

Commission File No. 001-37986

INTERNATIONAL MONEY EXPRESS, INC.

(Exact name of registrant as specified in its charter)

Delaware

47-4219082

(State or other jurisdiction of incorporation or organization)

(I.R.S. Employer Identification No.)

**9480 South Dixie Highway
Miami, Florida**

33156

(Address of Principal Executive Offices)

(Zip Code)

(305) 671-8000

(Registrant's telephone number, including area code)

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol(s)	Name of each exchange on which registered
Common stock (\$0.0001 par value)	IMXI	Nasdaq Capital Market

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer

Accelerated filer

Non-accelerated filer

Smaller reporting company

Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act): Yes No

As of November 3, 2022, there were 37,062,438 shares of the registrant's common stock, \$0.0001 par value per share, outstanding. The registrant has no other class of common stock outstanding.

INTERNATIONAL MONEY EXPRESS, INC.
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SPECIAL NOTE REGARDING FORWARD-LOOKING STATEMENTS

This Quarterly Report on Form 10-Q may contain certain “forward-looking statements” within the meaning of the Private Securities Litigation Reform Act, as amended, which reflect our current views with respect to certain events that are not historical facts but could have an effect on our future performance, including but without limitation, statements regarding our plans, objectives, financial performance, business strategies, projected results of operations, and expectations for the business of the Company.

These statements may include and be identified by words or phrases such as, without limitation, “would,” “will,” “should,” “expects,” “believes,” “anticipates,” “continues,” “could,” “may,” “might,” “plans,” “possible,” “potential,” “predicts,” “projects,” “forecasts,” “intends,” “assumes,” “estimates,” “approximately,” “shall,” “our planning assumptions,” “future outlook,” “currently,” “target,” “guidance,” and similar expressions (including the negative and plural forms of such words and phrases). These forward-looking statements are based largely on information currently available to our management and on our current expectations, assumptions, plans, estimates, judgments, projections about our business and our industry, and macroeconomic conditions, and are subject to various risks, uncertainties, estimates, contingencies and other factors, many of which are outside our control, that could cause actual results to differ materially from those expected or implied by such forward-looking statements and could materially adversely affect our business, financial condition, results of operation, cash flows and liquidity. Factors that could cause or contribute to such differences include, but are not limited to, the following:

- changes in applicable laws or regulations;
- factors relating to our business, operations and financial performance, including:
 - our ability to successfully execute, manage, integrate and obtain the anticipated financial benefits of key acquisitions and mergers, including the acquisition of Envios de Valores La Nacional Corp. and LAN Holdings, Corp.;
 - economic factors such as inflation, the level of economic activity and labor market conditions, as well as rising interest rates;
 - public health conditions, responses thereto and the economic and market effects thereof;
 - competition in the markets in which we operate;
 - volatility in foreign exchange rates that could affect the volume of consumer remittance activity and/or affect our foreign exchange related gains and losses;
 - our ability to maintain favorable agent relationships;
 - credit risks from our agents and the financial institutions with which we do business;
 - bank failures, sustained financial illiquidity, or financial institution illiquidity;
 - new technology or competitors, such as digital platforms;
 - cyber-attacks or disruptions to our information technology, computer network systems, data centers and phone apps;
 - our ability to satisfy our debt obligations and remain in compliance with our credit facility requirements;
 - our success in developing and introducing new products, services and infrastructure;
 - consumer confidence in our brand and in consumer money transfers generally;
 - our ability to maintain compliance with applicable regulatory requirements;
 - international political factors, political stability, tariffs, border taxes or restrictions on remittances or transfers;
 - currency restrictions and volatility in countries in which we operate or plan to operate;
 - consumer fraud and other risks relating to the authenticity of customers’ orders;
 - changes in immigration laws and their enforcement;
 - our ability to protect intellectual property rights;
 - our ability to recruit and retain key personnel; and
- other economic, business and/or competitive factors, risks and uncertainties, including those described in the “*Risk Factors*” and “*Management’s Discussion and Analysis of Financial Condition and Results of Operations*” sections in our Annual Report on Form 10-K for the year ended December 31, 2021.

All forward-looking statements that are made or attributable to us are expressly qualified in their entirety by this cautionary notice. The forward-looking statements included herein are only made as of the date of this Quarterly Report on Form 10-Q. We undertake no obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.

PART 1 – FINANCIAL INFORMATION
ITEM 1. FINANCIAL STATEMENTS

INTERNATIONAL MONEY EXPRESS, INC.
CONDENSED CONSOLIDATED BALANCE SHEETS
(in thousands, except for share data)

ASSETS	September 30, 2022 (unaudited)	December 31, 2021
Current assets:		
Cash	\$ 105,052	\$ 132,474
Accounts receivable, net	100,061	67,317
Prepaid wires, net	104,114	56,766
Prepaid expenses and other current assets	8,906	6,988
Total current assets	<u>318,133</u>	<u>263,545</u>
Property and equipment, net	22,614	17,905
Goodwill	36,260	36,260
Intangible assets, net	12,599	15,392
Other assets	9,295	7,434
Total assets	<u>\$ 398,901</u>	<u>\$ 340,536</u>
LIABILITIES AND STOCKHOLDERS' EQUITY		
Current liabilities:		
Current portion of long-term debt, net	\$ 4,429	\$ 3,882
Accounts payable	22,464	23,151
Wire transfers and money orders payable, net	74,444	56,066
Accrued and other liabilities	32,223	33,760
Total current liabilities	<u>133,560</u>	<u>116,859</u>
Long-term liabilities:		
Debt, net	118,753	79,211
Lease liabilities, net	1,525	—
Deferred tax liability, net	50	1,426
Total long-term liabilities	<u>120,328</u>	<u>80,637</u>
Commitments and contingencies, see Note 15		
Stockholders' equity:		
Common stock \$0.0001 par value; 230,000,000 shares authorized, 39,417,077 and 38,820,222 shares issued and 37,059,940 and 38,478,700 shares outstanding as of September 30, 2022 and December 31, 2021, respectively.	4	4
Additional paid-in capital	68,457	66,875
Retained earnings	126,067	81,803
Accumulated other comprehensive loss	(215)	(76)
Treasury stock, at cost; 2,357,137 and 341,522 shares as of September 30, 2022 and December 31, 2021, respectively.	(49,300)	(5,566)
Total stockholders' equity	<u>145,013</u>	<u>143,040</u>
Total liabilities and stockholders' equity	<u>\$ 398,901</u>	<u>\$ 340,536</u>

The accompanying notes are an integral part of these unaudited condensed consolidated financial statements.

INTERNATIONAL MONEY EXPRESS, INC.
CONDENSED CONSOLIDATED STATEMENTS OF INCOME AND COMPREHENSIVE INCOME
(in thousands, except for share data, unaudited)

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2022	2021	2022	2021
Revenues:				
Wire transfer and money order fees, net	\$ 120,718	\$ 104,191	\$ 336,340	\$ 284,409
Foreign exchange gain, net	18,851	15,643	52,719	45,347
Other income	1,198	873	3,309	2,275
Total revenues	140,767	120,707	392,368	332,031
Operating expenses:				
Service charges from agents and banks	93,658	81,416	262,717	222,654
Salaries and benefits	13,853	10,859	36,911	30,909
Other selling, general and administrative expenses	10,232	9,966	24,964	22,549
Depreciation and amortization	2,278	2,362	6,712	7,041
Total operating expenses	120,021	104,603	331,304	283,153
Operating income	20,746	16,104	61,064	48,878
Interest expense	1,466	968	3,530	3,562
Income before income taxes	19,280	15,136	57,534	45,316
Income tax provision	2,654	3,629	13,270	11,605
Net income	16,626	11,507	44,264	33,711
Other comprehensive loss	(150)	(151)	(139)	(139)
Comprehensive income	\$ 16,476	\$ 11,356	\$ 44,125	\$ 33,572
Earnings per common share:				
Basic	\$ 0.44	\$ 0.30	\$ 1.16	\$ 0.88
Diluted	\$ 0.43	\$ 0.29	\$ 1.14	\$ 0.86
Weighted-average common shares outstanding:				
Basic	37,390,632	38,647,931	37,999,709	38,441,767
Diluted	38,425,868	39,336,051	38,907,283	39,071,622

The accompanying notes are an integral part of these unaudited condensed consolidated financial statements.

INTERNATIONAL MONEY EXPRESS, INC.
CONDENSED CONSOLIDATED STATEMENTS OF CHANGES IN STOCKHOLDERS' EQUITY
(in thousands, except for share data, unaudited)

	Three Months Ended September 30, 2022							
	Common Stock		Treasury Stock		Additional Paid-in Capital	Retained Earnings	Accumulated Other Comprehensive Loss	Total Stockholders' Equity
	Shares	Amount	Shares	Amount				
Balance, June 30, 2022	39,011,042	\$ 4	(1,069,423)	\$ (19,194)	\$ 70,012	\$ 109,441	\$ (65)	\$ 160,198
Net income	—	—	—	—	—	16,626	—	16,626
Issuance of common stock:								
Exercise of stock options, net of shares withheld for taxes	377,589	—	—	—	(4,162)	—	—	(4,162)
Restricted stock units and awards, net of shares withheld for taxes	27,664	—	—	—	(18)	—	—	(18)
Fully vested shares	782	—	—	—	—	—	—	—
Share-based compensation	—	—	—	—	2,625	—	—	2,625
Adjustment from foreign currency translation, net	—	—	—	—	—	—	(150)	(150)
Acquisition of treasury stock, at cost	—	—	(1,287,714)	(30,106)	—	—	—	(30,106)
Balance, September 30, 2022	<u>39,417,077</u>	<u>\$ 4</u>	<u>(2,357,137)</u>	<u>\$ (49,300)</u>	<u>\$ 68,457</u>	<u>\$ 126,067</u>	<u>\$ (215)</u>	<u>\$ 145,013</u>

	Three Months Ended September 30, 2021							
	Common Stock		Treasury Stock		Additional Paid-in Capital	Retained Earnings	Accumulated Other Comprehensive Loss	Total Stockholders' Equity
	Shares	Amount	Shares	Amount				
Balance, June 30, 2021	38,585,724	\$ 4	—	\$ —	\$ 64,009	\$ 57,164	\$ (1)	\$ 121,176
Net income	—	—	—	—	—	11,507	—	11,507
Issuance of common stock:								
Exercise of stock options	152,678	—	—	—	(85)	—	—	(85)
Restricted stock units and awards	—	—	—	—	—	—	—	—
Fully vested shares	1,078	—	—	—	—	—	—	—
Share-based compensation	—	—	—	—	1,112	—	—	1,112
Adjustment from foreign currency translation, net	—	—	—	—	—	—	(151)	(151)
Acquisition of treasury stock, at cost	—	—	(70,440)	(1,205)	—	—	—	(1,205)
Balance, September 30, 2021	<u>38,739,480</u>	<u>\$ 4</u>	<u>(70,440)</u>	<u>\$ (1,205)</u>	<u>\$ 65,036</u>	<u>\$ 68,671</u>	<u>\$ (152)</u>	<u>\$ 132,354</u>

The accompanying notes are an integral part of these unaudited condensed consolidated financial statements.

INTERNATIONAL MONEY EXPRESS, INC.
CONDENSED CONSOLIDATED STATEMENTS OF CHANGES IN STOCKHOLDERS' EQUITY (CONTINUED)
(in thousands, except for share data, unaudited)

	Nine Months Ended September 30, 2022							
	Common Stock		Treasury Stock		Additional Paid-in Capital	Retained Earnings	Accumulated Other Comprehensive Loss	Total Stockholders' Equity
	Shares	Amount	Shares	Amount				
Balance, December 31, 2021	38,820,222	\$ 4	(341,522)	\$ (5,566)	\$ 66,875	\$ 81,803	\$ (76)	\$ 143,040
Net income	—	—	—	—	—	44,264	—	44,264
Issuance of common stock:								
Exercise of stock options, net of shares withheld for taxes	451,304	—	—	—	(3,675)	—	—	(3,675)
Restricted stock units and awards, net of shares withheld for taxes	142,991	—	—	—	(301)	—	—	(301)
Fully vested shares	2,560	—	—	—	—	—	—	—
Share-based compensation	—	—	—	—	5,558	—	—	5,558
Adjustment from foreign currency translation, net	—	—	—	—	—	—	(139)	(139)
Acquisition of treasury stock, at cost	—	—	(2,015,615)	(43,734)	—	—	—	(43,734)
Balance, September 30, 2022	<u>39,417,077</u>	<u>\$ 4</u>	<u>(2,357,137)</u>	<u>\$ (49,300)</u>	<u>\$ 68,457</u>	<u>\$ 126,067</u>	<u>\$ (215)</u>	<u>\$ 145,013</u>

	Nine Months Ended September 30, 2021							
	Common Stock		Treasury Stock		Additional Paid-in Capital	Retained Earnings	Accumulated Other Comprehensive Loss	Total Stockholders' Equity
	Shares	Amount	Shares	Amount				
Balance, December 31, 2020	38,217,125	\$ 4	—	—	\$ 59,310	\$ 34,960	\$ (13)	\$ 94,261
Net income	—	—	—	—	—	33,711	—	33,711
Issuance of common stock:								
Exercise of stock options	397,585	—	—	—	2,344	—	—	2,344
Restricted stock units and awards, net of shares withheld for taxes	121,596	—	—	—	—	—	—	—
Fully vested shares	3,174	—	—	—	—	—	—	—
Share-based compensation	—	—	—	—	3,382	—	—	3,382
Adjustment from foreign currency translation, net	—	—	—	—	—	—	(139)	(139)
Acquisition of treasury stock, at cost	—	—	(70,440)	(1,205)	—	—	—	(1,205)
Balance, September 30, 2021	<u>38,739,480</u>	<u>\$ 4</u>	<u>(70,440)</u>	<u>\$ (1,205)</u>	<u>\$ 65,036</u>	<u>\$ 68,671</u>	<u>\$ (152)</u>	<u>\$ 132,354</u>

The accompanying notes are an integral part of these unaudited condensed consolidated financial statements.

INTERNATIONAL MONEY EXPRESS, INC.
CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS
(in thousands, unaudited)

	Nine Months Ended September 30,	
	2022	2021
Cash flows from operating activities:		
Net income	\$ 44,264	\$ 33,711
Adjustments to reconcile net income to net cash (used in) provided by operating activities:		
Depreciation and amortization	6,712	7,041
Share-based compensation	5,558	3,382
Provision for credit losses	2,022	1,009
Debt origination costs amortization	752	626
Deferred income tax (benefit) provision, net	(1,376)	673
Non-cash lease expense	1,631	—
Loss on disposal of property and equipment	633	1,311
Total adjustments	15,932	14,042
Changes in operating assets and liabilities:		
Accounts receivable, net	(34,864)	(43,402)
Prepaid wires, net	(47,099)	38,561
Prepaid expenses and other assets	(828)	(6,210)
Wire transfers and money orders payable, net	18,158	18,136
Lease liabilities	(2,013)	—
Accounts payable and accrued and other liabilities	(3,398)	5,867
Net cash (used in) provided by operating activities	(9,848)	60,705
Cash flows from investing activities:		
Purchases of property and equipment	(9,155)	(5,523)
Acquisition of agent locations	(225)	—
Net cash used in investing activities	(9,380)	(5,523)
Cash flows from financing activities:		
Repayments of term loan facility	(3,281)	(43,135)
Borrowings under revolving credit facility, net	43,000	—
Borrowings under term loan facility	—	40,158
Debt origination costs	—	(2,894)
Proceeds from exercise of stock options	1,374	3,192
Payments for stock awards	(5,349)	(849)
Repurchases of common stock	(43,734)	(1,205)
Net cash used in financing activities	(7,990)	(4,733)
Effect of exchange rate changes on cash	(204)	(224)
Net (decrease) increase in cash	(27,422)	50,225
Cash, beginning of period	132,474	74,907
Cash, end of period	\$ 105,052	\$ 125,132

The accompanying notes are an integral part of these unaudited condensed consolidated financial statements.

INTERNATIONAL MONEY EXPRESS, INC.
CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (CONTINUED)
(in thousands, unaudited)

	Nine Months Ended September 30,	
	2022	2021
Supplemental disclosure of cash flow information:		
Cash paid for interest	\$ 2,773	\$ 2,940
Cash paid for income taxes	\$ 19,692	\$ 12,567
Issuance of common stock for cashless exercise of options	\$ 9,175	\$ 2,973
Non-cash lease liabilities arising from obtaining right-of-use assets	\$ 6,033	\$ —
Right-of-use asset adjustments due to lease modifications	\$ 1,124	\$ —

The accompanying notes are an integral part of these unaudited condensed consolidated financial statements.

INTERNATIONAL MONEY EXPRESS, INC.
NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS
(Unaudited)

NOTE 1 – BUSINESS AND ACCOUNTING POLICIES

International Money Express, Inc. (the “Company” or “us” or “we”) operates as a money transmitter between the United States of America (“United States” or “U.S.”) and Canada to Mexico, Guatemala and other countries in Latin America, Africa and Asia through a network of authorized agents located in various unaffiliated retail establishments and 37 Company-operated stores throughout the United States and Canada.

The coronavirus (“COVID-19”) pandemic that started in 2020 has had and continues to have a significant effect on economic conditions in the United States, and continues to cause significant uncertainties in the U.S. and global economies, particularly as a result of the emergence of new variants and sub-variants of COVID-19. Public health officials and medical professionals have warned that COVID-19 resurgences may continue to occur due to a variety of factors, including the extent of economic activity, social interaction, vaccination rates and the emergence of potent variants. It is unclear if and when resurgences will occur or how long any resurgence will last, how severe it will be, and what safety measures governments and businesses will impose in response.

The Company’s operations have continued effectively despite measures taken in response to the pandemic. However, the ultimate impact of the COVID-19 pandemic and any potential material adverse effect on the Company’s condition, results of operations and cash flows is dependent on future developments, including the duration or resurgence of the pandemic and the related extent of its severity, as well as its impact on the economic conditions, particularly the level of unemployment of our consumers, inflation (including changes in wages) and governmental efforts to restrain inflation, interest rate levels and foreign exchange volatility, all of which remain uncertain and cannot be predicted at this time.

The condensed consolidated financial statements of the Company include International Money Express, Inc. and its majority-owned subsidiaries. The condensed consolidated financial statements are prepared in accordance with accounting principles generally accepted in the United States (“GAAP”). All significant inter-company balances and transactions have been eliminated from the condensed consolidated financial statements.

The Company’s interim condensed consolidated financial statements and related notes are unaudited. In the opinion of management, all adjustments (including normal recurring adjustments) and disclosures necessary for a fair presentation of these interim condensed consolidated financial statements have been included. The results reported in these interim condensed consolidated financial statements are not necessarily indicative of the results that may be reported for the entire year. Certain information and footnote disclosures required by GAAP have been condensed or omitted. These interim condensed consolidated financial statements should be read in conjunction with the consolidated financial statements and related notes thereto included in the Company’s Annual Report on Form 10-K for the year ended December 31, 2021.

On March 16, 2022, the Company entered into a definitive purchase agreement to acquire Envios de Valores La Nacional Corp. (“La Nacional”) and LAN Holdings, Corp. (“LAN Holdings”), which either directly or indirectly operate as money remittance companies in the United States, Canada and certain countries in Europe. On November 1, 2022, the Company entered into an Amended and Restated Stock Purchase Agreement to allow the parties to close on the acquisition of La Nacional effective November 1, 2022 and to close on the acquisition of LAN Holdings at a later date following receipt of pending regulatory approvals. The acquisition of LAN Holdings is expected to close late in the fourth quarter of 2022 or early 2023. The Company paid \$42.3 million upon consummation of the acquisition of La Nacional (subject to customary purchase price adjustments) and anticipates up to an additional \$2.4 million in contingent consideration to be paid in 2023 if La Nacional achieves certain financial targets and operational milestones. For LAN Holdings, the Company expects to pay cash of approximately \$7.7 million (subject to customary purchase price adjustments) and up to an additional \$0.6 million in contingent consideration in 2023 if LAN Holdings achieves certain financial targets and operational milestones. Refer to Note 16 for additional information on the closing of the acquisition of La Nacional.

Accounting Pronouncements

On January 1, 2022, the Company adopted the new accounting guidance, *Leases (Topic 842)* (“ASC 842”), which required the Company to record assets and liabilities on the balance sheet for lease-related rights and obligations and disclose key information about its leasing arrangements. The guidance requires that a lessee recognizes a liability to make lease payments (the lease liability) and a right-of-use (“ROU”) asset representing its right to use the underlying asset for the lease term on the balance sheet. Leases are classified as financing or operating, with classification affecting the pattern of expense recognition in the condensed consolidated statements of income and comprehensive income. Refer to Note 6 for additional information on the adoption of this standard and related disclosures.

The FASB issued guidance, *Financial Instruments – Credit Losses (Topic 326): Measurement of Credit Losses on Financial Instruments*, regarding the measurement of credit losses for certain financial instruments. The new standard replaces the incurred loss model with a current expected credit loss (“CECL”) model. The CECL model is based on historical experience, adjusted for current conditions and reasonable and supportable forecasts. The Company is in the process of implementing the CECL model and is updating certain of its business processes and internal controls to meet the reporting and disclosure requirement of the new accounting guidance. The new guidance, which the Company will adopt effective on December 31, 2022 using the modified-retrospective approach, is not expected to materially affect the amount of provision for credit losses recognized under the Company’s current model and is not expected to have a material effect on the Company’s consolidated financial statements.

NOTE 2 – REVENUES

The Company recognized revenues from contracts with customers for the three and nine months ended September 30, 2022 and 2021, as follows (in thousands):

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2022	2021	2022	2021
Wire transfer and money order fees	\$ 121,218	\$ 104,543	\$ 337,757	\$ 285,430
Discounts and promotions	(500)	(352)	(1,417)	(1,021)
Wire transfer and money order fees, net	120,718	104,191	336,340	284,409
Foreign exchange gain, net	18,851	15,643	52,719	45,347
Other income	1,198	873	3,309	2,275
Total revenues	<u>\$ 140,767</u>	<u>\$ 120,707</u>	<u>\$ 392,368</u>	<u>\$ 332,031</u>

There are no significant initial costs incurred to obtain contracts with customers, although the Company has a loyalty program under which customers earn one point for each wire transfer completed. Points can be redeemed for a discounted wire transaction fee or a foreign exchange rate that is more favorable to the customer. The customer benefits vary by country, and the earned points expire if the customer has not initiated and completed an eligible wire transfer transaction within the immediately preceding 180-day period. In addition, earned points will expire 30 days after the end of the program. Because the loyalty program benefits represent a future performance obligation, a portion of the initial consideration is recorded as deferred revenue loyalty program (see Note 8) and a corresponding loyalty program expense is recorded as contra revenue. Revenue from this performance obligation is recognized upon customers redeeming points or upon expiration of any points outstanding.

Except for the loyalty program discussed above, our revenues include only one performance obligation, which is to collect the consumer’s money and make funds available for payment, generally on the same day, to a designated recipient in the currency requested.

The Company also offers several other services, including money orders and check cashing through its sending agents, for which revenue is derived from a fee per transaction. For substantially all of the Company’s revenues, the Company acts as principal in the transaction and reports revenue on a gross basis because the Company controls the service at all times prior to transfer to the customer, is primarily responsible for fulfilling the customer contracts, has the risk of loss and has the ability to establish transaction prices.

NOTE 3 – ACCOUNTS RECEIVABLE AND AGENT ADVANCES RECEIVABLE, NET OF ALLOWANCE

Accounts Receivable

Accounts receivable represents outstanding balances from sending agents for pending wire transfers or money orders from consumers. The outstanding balance of accounts receivable, net of allowance for credit losses, consists of the following (in thousands):

	September 30, 2022	December 31, 2021
Accounts receivable	\$ 102,363	\$ 69,498
Allowance for credit losses	(2,302)	(2,181)
Accounts receivable, net	<u>\$ 100,061</u>	<u>\$ 67,317</u>

Agent Advances Receivable

The Company had agent advances receivable, net of allowance for credit losses, from sending agents as follows (in thousands):

	September 30, 2022	December 31, 2021
Agent advances receivable, current	\$ 1,532	\$ 791
Allowance for credit losses	(58)	(55)
Net current	<u>\$ 1,474</u>	<u>\$ 736</u>
Agent advances receivable, long-term	\$ 1,422	\$ 656
Allowance for credit losses	(24)	(13)
Net long-term	<u>\$ 1,398</u>	<u>\$ 643</u>

The net current portion of agent advances receivable is included in prepaid expenses and other current assets (see Note 4), and the net long-term portion is included in other assets in the condensed consolidated balance sheets. Agent advances receivable have interest rates ranging from 0% to 15.0% per annum. At September 30, 2022 and December 31, 2021, there were \$3.0 million and \$1.4 million, respectively, of agent advances receivable collateralized by personal guarantees from sending agents and assets from their businesses in case of a default by the agent.

The maturities of agent advances receivable at September 30, 2022 are as follows (in thousands):

	Unpaid Advance Balance
Under 1 year	\$ 1,532
Between 1 and 2 years	1,249
More than 2 years	173
Total	<u>\$ 2,954</u>

Allowance for Credit Losses

The changes in the allowance for credit losses related to accounts receivable and agent advances receivable are as follows (in thousands):

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2022	2021	2022	2021
Beginning balance	\$ 2,442	\$ 2,028	\$ 2,249	\$ 2,042
Provision	525	342	2,022	1,009
Charge-offs	(700)	(361)	(2,202)	(1,249)
Recoveries	117	197	315	404
Ending Balance	<u>\$ 2,384</u>	<u>\$ 2,206</u>	<u>\$ 2,384</u>	<u>\$ 2,206</u>

The allowance for credit losses allocated by financial instrument category is as follows (in thousands):

	September 30, 2022	December 31, 2021
Accounts receivable	\$ 2,302	\$ 2,181
Agent advances receivable	82	68
Allowance for credit losses	<u>\$ 2,384</u>	<u>\$ 2,249</u>

NOTE 4 – PREPAID EXPENSES AND OTHER ASSETS

Prepaid expenses and other current assets consisted of the following (in thousands):

	September 30, 2022	December 31, 2021
Prepaid insurance	\$ 1,118	\$ 923
Prepaid fees and services	1,739	1,930
Agent incentives advances	914	815
Agent advances receivable, net of allowance	1,474	736
Assets pending settlement	248	331
Prepaid income taxes	2,940	1,563
Prepaid expenses and current assets - other	473	690
	<u>\$ 8,906</u>	<u>\$ 6,988</u>

Other assets consisted of the following (in thousands):

	September 30, 2022	December 31, 2021
Revolving line origination fees	\$ 1,650	\$ 2,032
Agent incentives advances	828	1,010
Agent advances receivable, net of allowance	1,398	643
Right-of-use assets, net	3,186	—
Funds held by seized banking entities, net of allowance	1,584	3,114
Other assets	649	635
	<u>\$ 9,295</u>	<u>\$ 7,434</u>

During September 2021, local banking regulators in Mexico resolved to close and liquidate a local financial institution, citing a lack of compliance with minimum capital requirements. The Company has approximately \$5.2 million of exposure from deposits it held with this bank when it was closed. In accordance with the banking regulations in Mexico, large depositors such as the Company will be paid once the assets of the financial institution are liquidated. Currently, it is difficult to predict the length of the liquidation process or if the proceeds from the asset liquidation will be sufficient to recover a portion or all of its funds on deposit. As a result of management's reassessment of the current status of the liquidation process, which has been delayed in the court system in Mexico, during the three months ended September 30, 2022, the Company recorded an additional provision of \$1.6 million; consequently, the Company maintains a valuation allowance of approximately \$3.6 million in connection with the balance of deposits held by the financial institution as a result of its closure.

NOTE 5 – GOODWILL AND INTANGIBLE ASSETS

Goodwill and the majority of intangible assets on the condensed consolidated balance sheets of the Company were recognized from a prior acquisition. Intangible assets on the condensed consolidated balance sheets of the Company consist of agent relationships, trade name, developed technology and other intangible assets. Agent relationships, trade name and developed technology are all amortized over 15 years using an accelerated method that correlates with the projected realization of the benefit. The agent relationships intangible represents the network of independent sending agents; trade name refers to the Intermex name, branded on all agent locations and well recognized in the market; and developed technology includes the state-of-the-art system that the Company has continued to develop and improve over the past 20 years. Other intangible assets relate to the acquisition of Company-operated stores, which are amortized on a straight line basis over 10 years. The determination of our intangible fair values includes several assumptions that are subject to various risks and uncertainties. Management believes it has made reasonable estimates and judgments concerning these risks and uncertainties, and no impairment charges were determined necessary to be recognized during the three and nine months ended September 30, 2022.

The following table presents the changes in goodwill and intangible assets (in thousands):

	Goodwill	Intangibles
Balance at December 31, 2021	\$ 36,260	\$ 15,392
Acquisition of agent locations	—	225
Amortization expense	—	(3,018)
Balance at September 30, 2022	<u>\$ 36,260</u>	<u>\$ 12,599</u>

Amortization expense related to intangible assets for the remainder of 2022 and thereafter is as follows (in thousands):

2022	\$ 1,008
2023	3,024
2024	2,305
2025	1,752
2026	1,332
Thereafter	3,178
	<u>\$ 12,599</u>

NOTE 6 – LEASES

To conduct certain of our operations, the Company is a party to leases for office space, warehouses and Company-operated store locations. Our leases have remaining terms of up to 8.9 years, some of which include options to renew and extend the lease. We presently intend to exercise certain of the extension options available to us and for purposes of computing the right-of-use assets and lease liabilities required by ASC 842, we have incorporated the options to renew that are reasonably certain of exercise by us.

The Company adopted ASC 842, including related amendments, effective January 1, 2022, using the modified retrospective approach and used the effective date as the date of initial application; therefore comparative periods were not adjusted. The Company determined that all of its leasing arrangements are classified as operating leases. The Company elected to apply the practical expedients to (i) not reassess its prior conclusions about lease identification, lease classification and initial direct costs and (ii) use hindsight in determining the lease term. In addition, the Company elected not to separate lease and non-lease components for all arrangements where the Company is a lessee. Adoption of the new standard resulted in the recording of additional right-of-use assets and lease liabilities of approximately \$5.6 million as of January 1, 2022. The adoption of ASC 842 did not materially impact the Company's consolidated net income and had no impact on cash flows. Additionally, there was no cumulative effect of adoption recognized on retained earnings in the condensed consolidated statement of changes in stockholders' equity.

The presentation of right-of-use assets and lease liabilities in the condensed consolidated balance sheet is as follows (in thousands):

Leases	Classification	September 30, 2022
Assets		
Right-of-use assets	Other assets ⁽¹⁾	\$ 3,186
Total leased assets		<u>\$ 3,186</u>
Liabilities		
Current		
Operating	Accrued and other liabilities	\$ 1,273
Noncurrent		
Operating	Lease liabilities	1,525
Total Lease liabilities		<u>\$ 2,798</u>

(1) Operating right-of-use assets are recorded net of accumulated amortization of \$1.5 million as of September 30, 2022.

Lease expense for the three and nine months ended September 30, 2022, was as follows (in thousands):

Lease Cost	Classification	Three Months Ended September 30, 2022	Nine Months Ended September 30, 2022
Operating lease cost	Other selling, general and administrative expenses	\$ 632	\$ 1,631

Rent expense for the three and nine months ended September 30, 2021 was \$0.6 million and \$1.8 million, respectively, which is included in other selling, general and administrative expenses in the condensed consolidated statements of income and comprehensive income.

As of September 30, 2022, the Company's weighted-average remaining lease terms on its operating leases is 2.5 years, and the Company's weighted-average discount rate is 2.84%, which is the Company's incremental borrowing rate. The Company used its incremental borrowing rate for all leases, as none of the Company's lease agreements provide a readily determinable implicit rate.

Lease Payments

Future minimum lease payments for assets under non-cancelable operating lease agreements with original terms of more than one year for the remainder of 2022 and thereafter are as follows (in thousands):

2022	\$ 430
2023	996
2024	519
2025	411
2026	277
Thereafter	312
Total lease payments	2,945
Less: Imputed interest	(147)
Present value of lease liabilities	\$ 2,798

NOTE 7 – WIRE TRANSFERS AND MONEY ORDERS PAYABLE, NET

Wire transfers and money orders payable, net consisted of the following (in thousands):

	September 30, 2022	December 31, 2021
Wire transfers payable, net	\$ 33,981	\$ 20,744
Customer voided wires payable	20,654	16,895
Money orders payable	19,809	18,427
	\$ 74,444	\$ 56,066

Customer voided wires payable consist primarily of wire transfers that were not completed because the recipient did not collect the funds within 30 days and the sender has not claimed the funds and, therefore, are considered unclaimed property. Unclaimed property laws of each state in the United States in which we operate, the District of Columbia, and Puerto Rico require us to track certain information for all of our money remittances and payment instruments and, if the funds underlying such remittances and instruments are unclaimed at the end of an applicable statutory abandonment period, require us to remit the proceeds of the unclaimed property to the appropriate jurisdiction. Applicable statutory abandonment periods range from three to seven years.

NOTE 8 – ACCRUED AND OTHER LIABILITIES

Accrued and other liabilities consisted of the following (in thousands):

	September 30, 2022	December 31, 2021
Commissions payable to sending agents	\$ 17,243	\$ 16,303
Accrued salaries and benefits	4,200	4,892
Accrued bank charges	1,412	1,371
Accrued legal fees	176	422
Accrued other professional fees	1,316	1,619
Accrued taxes	1,355	4,908
Lease liabilities, current portion	1,273	—
Deferred revenue loyalty program	4,090	3,391
Other	1,158	854
	<u>\$ 32,223</u>	<u>\$ 33,760</u>

The following table shows the changes in the deferred revenue loyalty program liability (in thousands):

Balance, December 31, 2021	\$ 3,391
Revenue deferred during the period	2,184
Revenue recognized during the period	(1,485)
Balance, September 30, 2022	<u>\$ 4,090</u>

NOTE 9 – DEBT

Debt consisted of the following (in thousands):

	September 30, 2022	December 31, 2021
Revolving credit facility	\$ 43,000	\$ —
Term loan facility	82,031	85,313
	125,031	85,313
Less: Current portion of long-term debt ⁽¹⁾	(4,429)	(3,882)
Less: Debt origination costs	(1,849)	(2,220)
	<u>\$ 118,753</u>	<u>\$ 79,211</u>

(1) Current portion of long-term debt is net of debt origination costs of approximately \$0.5 million both at September 30, 2022 and December 31, 2021.

On June 24, 2021, the Company and certain of its domestic subsidiaries as borrowers and the other guarantors from time to time party thereto (collectively, the “Loan Parties”) entered into an Amended and Restated Credit Agreement (the “A&R Credit Agreement”) with a group of banking institutions. The A&R Credit Agreement amended and restated in its entirety the Company’s previous credit agreement. The A&R Credit Agreement provides for a \$150.0 million revolving credit facility, an \$87.5 million term loan facility and an uncommitted incremental facility, which may be utilized for additional revolving or term loans, of up to \$70.0 million. The A&R Credit Agreement also provides for the issuance of letters of credit, which would reduce availability under the revolving credit facility. The proceeds of the term loan were used to refinance the existing term loan facility under the Company’s previous credit agreement, and the revolving credit facility is available for working capital, general corporate purposes and to pay fees and expenses in connection with this transaction. The maturity date of the A&R Credit Agreement is June 24, 2026.

This refinancing was accounted for as a debt modification. The balance of the unamortized debt origination costs of \$1.8 million under the Company’s previous credit agreement, the origination costs paid to the Loan Parties of \$1.0 million in connection with the term loan facility of the A&R Credit Agreement and debt origination costs paid to the Loan Parties and third-party costs of \$1.8 million incurred in connection with the revolving credit facility of the A&R Credit Agreement will be associated with the new arrangement, and therefore, they will be amortized over the remaining life of the A&R Credit Agreement using the straight-line method, as it is not significantly different than the effective interest method. Debt origination costs paid to third parties related to a portion of the term loan facility in connection with the A&R Credit Agreement were expensed as incurred during the second quarter of 2021.

The unamortized portion of debt origination costs totaled approximately \$3.5 million and \$4.5 million at September 30, 2022 and December 31, 2021, respectively. Amortization of debt origination costs is included as a component of interest expense in the condensed consolidated statements of income and comprehensive income and amounted to approximately \$0.2 million for both the three months ended September 30, 2022 and 2021, and \$0.8 million and \$0.6 million for the nine months ended September 30, 2022 and 2021, respectively.

At the election of the Company, interest on the term loan facility and revolving credit facility under the A&R Credit Agreement is determined by reference to either LIBOR (subject to replacement) or a "base rate", in each case plus an applicable margin ranging between 2.50% and 3.00% per annum for LIBOR loans and between 1.50% and 2.00% per annum for base rate loans depending on the level of our consolidated leverage ratio, as calculated pursuant to the terms of the A&R Credit Agreement. The Company is also required to pay a fee on the unused portion of the revolving credit facility equal to 0.35% per annum. The effective interest rates for the nine months ended September 30, 2022 for the term loan facility and revolving credit facility were 4.18% and 0.80%, respectively.

Interest is payable (x)(i) generally on the last day of each interest period selected for LIBOR loans, but in any event, not less frequently than every three months, and (ii) on the last business day of each quarter for base rate loans and (y) at final maturity. The principal amount of the term loan facility under the A&R Credit Agreement must be repaid in consecutive quarterly installments of 5.0% in years 1 and 2, 7.5% in year 3, and 10.0% in years 4 and 5, in each case on the last day of each quarter, commencing in September 2021 with a final balloon payment at maturity. The term loans under the A&R Credit Agreement may be prepaid at any time without premium or penalty. Revolving loans may be borrowed, repaid and reborrowed from time to time in accordance with the terms and conditions of the A&R Credit Agreement. The Company is also required to repay the loans upon receipt of net proceeds from certain casualty events, upon the disposition of certain property and upon incurrence of indebtedness not permitted by the A&R Credit Agreement. In addition, the Company is required to make mandatory prepayments annually from excess cash flow if the Company's consolidated leverage ratio (as calculated under the A&R Credit Agreement) is greater than or equal to 3.0, and the remainder of any such excess cash flow is contributed to the available amount which may be used for a variety of purposes, including investments and distributions.

The A&R Credit Agreement contains financial covenants that require the Company to maintain a quarterly minimum fixed charge coverage ratio of 1.25:1.00 and a quarterly maximum consolidated leverage ratio of 3.25:1.00. The A&R Credit Agreement also contains covenants that limit the Company's and its subsidiaries' ability to, among other things, grant liens, incur additional indebtedness, make acquisitions or investments, dispose of certain assets, change the nature of their businesses, enter into certain transactions with affiliates or amend the terms of material indebtedness.

In addition, the A&R Credit Agreement generally restricts the payment of dividends or cash distributions by the Company with certain exceptions, including the following: i) to repurchase the Company's common stock from current or former employees in an aggregate amount of up to \$10.0 million per calendar year, and ii) other restricted payments in an aggregate amount not to exceed \$40.0 million plus the Available Amount (as defined in the A&R Credit Agreement). Through September 30, 2022 and as described in Note 12, the Company funded repurchases of shares of the Company's common stock in an aggregate amount of \$40.0 million plus the Available Amount.

The obligations under the A&R Credit Agreement are guaranteed by the Company and certain domestic subsidiaries of the Company and secured by liens on substantially all of the assets of the Loan Parties, subject to certain exclusions and limitations.

NOTE 10 – FAIR VALUE MEASUREMENTS

The Company determines fair value in accordance with the provisions of FASB guidance, *Fair Value Measurements and Disclosures*, which defines fair value as an exit price, representing the amount that would be received from the sale of an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. As such, fair value is a market-based measurement that should be determined based on assumptions that market participants would use in pricing an asset or liability. As a basis for considering such assumptions, a three-level fair value hierarchy that prioritizes the inputs used to measure fair value was established. There are three levels of inputs used to measure fair value and for disclosure purposes. Level 1 relates to quoted market prices for identical assets or liabilities in active markets. Level 2 relates to observable inputs other than quoted prices included in Level 1. Level 3 relates to unobservable inputs that are supported by little or no market activity and that are significant to the fair value of the assets or liabilities.

The Company's non-financial assets measured at fair value on a nonrecurring basis include goodwill and intangible assets. All other financial assets and liabilities are carried at amortized cost.

The Company's cash balances are representative of their fair values as these balances are comprised of deposits available on demand. The carrying amounts of accounts receivable, prepaid wires, accounts payable and wire transfers and money orders payable are representative of their fair values because of the short turnover of these instruments.

The Company's financial liabilities include its revolving credit facility and term loan facility. The fair value of the term loan facility, which approximates book value, is estimated by discounting the future cash flows using a current market interest rate. The estimated fair value of

the revolving credit facility would approximate face value given the payment schedule and interest rate structure, which approximates current market interest rates.

NOTE 11 – SHARE-BASED COMPENSATION

International Money Express, Inc. Omnibus Equity Compensation Plans

The International Money Express, Inc. 2020 Omnibus Equity Compensation Plan (the “2020 Plan”) provides for the granting of stock-based incentive awards, including stock options, restricted stock units (“RSUs”), restricted stock awards (“RSAs”) and performance stock units (“PSUs”) to employees and independent directors of the Company. There are 3.7 million shares of the Company’s common stock approved for issuance under the 2020 Plan, which includes 0.4 million shares that were previously subject to awards granted under the International Money Express, Inc. 2018 Omnibus Equity Compensation Plan (the “2018 Plan” and together with the 2020 Plan, the “Plans”). Although awards remain outstanding under the 2018 Plan, which was terminated effective June 26, 2020, no additional awards may be granted under the 2018 Plan. As of September 30, 2022, 2.6 million shares remained available for future awards under the 2020 Plan.

Stock Options

The value of each option grant is estimated on the grant date using the Black-Scholes option pricing model (“BSM”). The option pricing model requires the input of subjective assumptions, including the grant date fair value of our common stock, expected volatility, risk-free interest rates, expected term and expected dividend yield. To determine the grant date fair value of the Company’s common stock, we use the closing market price of our common stock at the grant date. We also use an expected volatility based on the historical volatility of the Company’s common stock and the “simplified” method for calculating the expected life of our stock options as the options are “plain vanilla” and we do not have any significant historical post-vesting activity. We have elected to account for forfeitures as they occur. The risk-free interest rates are obtained from publicly available U.S. Treasury yield curve rates.

Share-based compensation is recognized as an expense on a straight-line basis over the requisite service period, which is generally the vesting period. The stock options issued under the Plans have 10-year terms and generally vest in four equal annual installments beginning one year after the date of the grant. The Company recognized compensation expense for stock options of approximately \$0.1 million and \$0.5 million for the three months ended September 30, 2022 and 2021, respectively, and \$1.2 million and \$1.8 million for the nine months ended September 30, 2022 and 2021, respectively, which are included in salaries and benefits in the condensed consolidated statements of income and comprehensive income. As of September 30, 2022, unrecognized compensation expense related to stock options of approximately \$0.9 million is expected to be recognized over a weighted-average period of 1.3 years.

A summary of stock option activity under the Plans during the nine months ended September 30, 2022 is presented below:

	Number of Options	Weighted- Average Exercise Price	Weighted- Average Remaining Contractual Term (Years)	Weighted- Average Grant Date Fair Value
Outstanding at December 31, 2021	1,898,687	\$ 11.24	7.11	\$ 4.17
Granted	—	\$ —		\$ —
Exercised	(1,018,137)	\$ 10.51		\$ 3.70
Forfeited	(114,500)	\$ 14.68		\$ 6.72
Outstanding at September 30, 2022	<u>766,050</u>	\$ 11.71	6.57	\$ 4.42
Exercisable at September 30, 2022	<u>577,925</u>	\$ 11.05	6.27	\$ 4.00

Restricted Stock Units

The RSUs granted under the Plans to the Company’s employees generally vest in four equal annual installments beginning one year after the date of the grant, while RSUs issued to the Company’s independent directors vest on the one-year anniversary from the grant date. The Company recognized compensation expense for RSUs of approximately \$0.5 million and \$0.3 million for the three months ended September 30, 2022 and 2021, respectively, and \$1.3 million and \$0.8 million for the nine months ended September 30, 2022 and 2021, respectively, which are included in salaries and benefits in the condensed consolidated statements of income and comprehensive income.

As of September 30, 2022, unrecognized compensation expense related to RSUs of approximately \$4.6 million is expected to be recognized over a weighted-average period of 1.8 years.

A summary of RSU activity during the nine months ended September 30, 2022 is presented below:

	Number of RSUs	Weighted-Average Grant Price
Outstanding (nonvested) at December 31, 2021	231,934	\$ 14.99
Granted	216,426	\$ 17.47
Vested	(68,689)	\$ 14.95
Forfeited	(40,104)	\$ 15.69
Outstanding (nonvested) at September 30, 2022	<u>339,567</u>	<u>\$ 16.50</u>

Share Awards

The Lead Independent Director and Chairs of the Committees of the Board of Directors are granted, in aggregate, \$64.0 thousand in awards of fully vested shares of the Company's common stock, payable on a quarterly basis at the end of each quarter in payment of fees earned in such capacities; effective in the third quarter of 2022 this amount was increased to \$80.5 thousand. During the three and nine months ended September 30, 2022, 782 and 2,560 fully vested shares, respectively, were granted to the Lead Independent Director and Chairs of the Committees of the Board of Directors resulting in compensation expense of \$20.1 thousand and \$52.1 thousand, respectively, recorded and included in salaries and benefits in the condensed consolidated statements of income and comprehensive income.

Restricted Stock Awards

The RSAs issued under the Plans to the Company's employees generally vest in four equal annual installments beginning one year after the date of grant. The Company recognized compensation expense for RSAs granted of \$0.2 million and \$0.1 million for the three months ended September 30, 2022 and 2021, respectively, and \$0.5 million and \$0.2 million for the nine months ended September 30, 2022 and 2021, respectively, which are included in salaries and benefits in the condensed consolidated statements of income and comprehensive income. As of September 30, 2022, there was \$2.0 million of unrecognized compensation expense related to RSAs, which is expected to be recognized over a weighted-average period of 2.0 years.

A summary of RSA activity during the nine months ended September 30, 2022 is presented below:

	Number of RSAs	Weighted-Average Grant Price
Outstanding (nonvested) at December 31, 2021	88,215	\$ 14.17
Granted	93,400	\$ 16.06
Vested	(22,053)	\$ 14.17
Forfeited	—	\$ —
Outstanding (nonvested) at September 30, 2022	<u>159,562</u>	<u>\$ 15.28</u>

Performance Stock Units

PSUs granted to the Company's employees generally vest subject to attainment of performance criteria during the service period established by the Compensation Committee. Each PSU represents the right to receive one share of common stock, and the actual number of shares issuable upon vesting is determined based upon performance compared to financial performance targets. The PSUs vest based on the achievement of certain revenue or adjusted earnings per share parameters for a period of two years combined with a service period of three years. Compensation cost is recognized over the requisite service period when it is probable that the performance condition will be satisfied. During the third quarter of 2022, the Company reassessed the probability of vesting for PSU awards and determined that it was probable that a higher performance target will be achieved. Therefore, the Company recognized a cumulative catch-up adjustment of approximately \$1.1 million as additional compensation expense for the three months ended September 30, 2022.

The Company recognized compensation expense for PSUs of \$1.8 million and \$0.2 million for the three months ended September 30, 2022 and 2021, respectively, and \$2.5 million and \$0.5 million for the nine months ended September 30, 2022 and 2021, respectively, which are included in salaries and benefits in the condensed consolidated statements of income and comprehensive income. As of September 30,

2022, there was \$4.4 million of unrecognized compensation expense related to PSUs, which is expected to be recognized over a weighted-average period of 1.8 years.

A summary of PSU activity during the nine months ended September 30, 2022 is presented below:

	Number of PSUs	Weighted-Average Remaining Contractual Term (Years)	Weighted-Average Grant Price
Outstanding (nonvested) at December 31, 2021	171,500	9.17	\$ 14.17
Granted	131,224		\$ 21.45
Vested	—		\$ —
Forfeited	—		\$ —
Outstanding (nonvested) at September 30, 2022	<u>302,724</u>	8.88	\$ 17.33

NOTE 12 – EQUITY

In August 2021, the Company's Board of Directors approved a stock repurchase program (the "Repurchase Program") that authorizes the Company to purchase up to \$40.0 million of outstanding shares of the Company's common stock. Under the Repurchase Program, the Company is authorized to repurchase shares from time to time in accordance with applicable laws, both on the open market and in privately negotiated transactions and may include the use of derivative contracts or structured share repurchase agreements. The timing and amount of repurchases depends on several factors, including market and business conditions, the trading price of the Company's common stock and the nature of other investment opportunities. The Repurchase Program may be limited, suspended or discontinued at any time without prior notice. The Repurchase Program does not have an expiration date. Under the terms of the A&R Credit Agreement, the Company has restrictions that limit the maximum amount of repurchases to (i) \$40.0 million in the aggregate (plus the Available Amount as defined in the A&R Credit Agreement) and (ii) \$10.0 million annually for shares held by any current or former officer, director, employee or consultant (or any spouses, ex-spouses or estates of the foregoing) of the Company or its subsidiaries.

The Company accounts for purchases of treasury stock under the cost method. Any direct costs incurred to acquire treasury stock are considered stock issue costs and added to the cost of the treasury stock. On August 9, 2022, the Company entered into an agreement with SPC Intermex, LP, a related party, for the purchase of 1,172,485 shares of the Company's common stock for a total purchase price of \$27.6 million, in a privately-negotiated transaction. During the three and nine months ended September 30, 2022, including the shares previously mentioned, the Company purchased 1,287,714 shares and 2,015,615 shares, respectively, for an aggregate purchase price of \$30.1 million and \$43.7 million, respectively. During both the three and nine months ended September 30, 2021, the Company purchased 70,440 shares for an aggregate purchase price of \$1.2 million. As of September 30, 2022, there was \$18.3 million available for future share repurchases under the Repurchase Program. The share repurchases under the Repurchase Program and the privately negotiated transaction totaled \$49.3 million through September 30, 2022.

NOTE 13 – EARNINGS PER SHARE

Basic earnings per share is calculated by dividing net income for the period by the weighted-average number of common shares outstanding for the period. In computing dilutive earnings per share, basic earnings per share is adjusted for the assumed issuance of all applicable potentially dilutive share-based awards, including common stock options, RSUs, RSAs and PSUs.

Below are basic and diluted earnings per share for the periods indicated (in thousands, except for share data):

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2022	2021	2022	2021
Net income for basic and diluted earnings per common share	\$ 16,626	\$ 11,507	\$ 44,264	\$ 33,711
Shares:				
Weighted-average common shares outstanding – basic	37,390,632	38,647,931	37,999,709	38,441,767
Effect of dilutive securities:				
RSUs	136,602	66,964	103,526	44,843
Stock options	559,556	539,111	607,535	548,371
RSAs	270,203	25,199	149,888	11,336
PSUs	68,875	56,846	46,625	25,305
Weighted-average common shares outstanding – diluted	38,425,868	39,336,051	38,907,283	39,071,622
Earnings per common share – basic	\$ 0.44	\$ 0.30	\$ 1.16	\$ 0.88
Earnings per common share – diluted	\$ 0.43	\$ 0.29	\$ 1.14	\$ 0.86

As of September 30, 2022, there were 12.5 thousand stock options and 15.1 thousand RSUs excluded from the diluted earnings per share calculation because, under the treasury stock method, the inclusion of these would be anti-dilutive.

As of September 30, 2021, there were 0.4 million stock options excluded from the diluted earnings per share calculation because, under the treasury stock method, the inclusion of these would be anti-dilutive.

As discussed in Note 12, the Company repurchased 1,287,714 shares and 2,015,615 shares of treasury stock for \$30.1 million and \$43.7 million in the three and nine months ended September 30, 2022, respectively. The effect of these repurchases on the Company's weighted-average shares outstanding for the three and nine months ended September 30, 2022 was a reduction of 1,278,044 shares and 525,131 shares, respectively, due to the timing of the repurchases.

NOTE 14 – INCOME TAXES

A reconciliation between the income tax provision at the U.S. statutory tax rate and the Company's income tax provision on the condensed consolidated statements of income and comprehensive income is below (in thousands, except for tax rates):

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2022	2021	2022	2021
Income before income taxes	\$ 19,280	\$ 15,136	\$ 57,534	\$ 45,316
U.S. statutory tax rate	21 %	21 %	21 %	21 %
Income tax expense at statutory rate	4,049	3,179	12,082	9,516
State tax expense, net of federal benefit	1,199	736	3,552	2,409
Foreign tax rates different from U.S. statutory rate	38	8	83	48
Non-deductible expenses	236	74	592	210
Stock compensation	(2,890)	(368)	(2,952)	(578)
Other	22	—	(87)	—
Total income tax provision	\$ 2,654	\$ 3,629	\$ 13,270	\$ 11,605

Effective income tax rates for interim periods are based upon our current estimated annual rate. The Company's effective income tax rate varies based upon an estimate of taxable earnings as well as on the mix of taxable earnings in the various states and countries in which we operate. Changes in the annual allocation and apportionment of the Company's activity among these jurisdictions results in changes to the effective rate utilized to measure the Company's deferred tax assets and liabilities.

Our income tax provision includes the expected benefit of all deferred tax assets, including our net operating loss carryforwards. With few exceptions, our net operating loss carryforwards will expire from 2029 through 2038. After consideration of all evidence, both positive and negative, management has determined that no valuation allowance is required at September 30, 2022 on the Company's U.S. federal or state deferred tax assets; however, a valuation allowance has been recorded at September 30, 2022 on deferred tax assets associated with Canadian net operating loss carryforwards.

As presented in the income tax reconciliation above, the tax provision recognized on the condensed consolidated statements of income and comprehensive income was impacted by state taxes, foreign tax rates applicable to the Company's foreign subsidiaries that are higher or lower than the U.S. statutory rate, non-deductible officer compensation and share-based compensation tax benefits.

NOTE 15 – COMMITMENTS AND CONTINGENCIES

Contingencies and Legal Proceedings

The Company is subject to legal proceedings and claims that have arisen in the ordinary course of its business and have not been finally adjudicated. Although there can be no assurance as to the ultimate disposition of these matters, it is the opinion of the Company's management, based upon the information available at this time and the stage of the proceedings, that it is not possible to determine the probability of loss or estimate of damages, and therefore, the Company has not established a reserve for any of these proceedings.

The Company operates in all 50 states in the United States, two U.S. territories and three other countries. Money transmitters and their agents are under regulation by state and federal laws. Violations may result in civil or criminal penalties or a prohibition from providing money transfer services in a particular jurisdiction. It is the opinion of the Company's management, based on information available at this time, that the expected outcome of regulatory examinations will not have a material adverse effect on either the results of operations or financial condition of the Company.

Regulatory Requirements

Pursuant to applicable licensing laws, certain domestic subsidiaries of the Company are required to maintain minimum tangible net worth and liquid assets (eligible securities) to cover the amount outstanding of wire transfers and money orders payable. As of September 30, 2022, the Company's subsidiaries were in compliance with these two requirements.

NOTE 16 – SUBSEQUENT EVENTS

On November 1, 2022 (the "Closing Date"), the Company finalized the previously announced acquisition of 100% of the issued and outstanding stock of La Nacional (see Note 1) (the "Acquisition"). La Nacional maintains a significant presence in the Northeast region of the U.S., which complements the Company's current business in the region and expands the Company's market share in the Dominican Republic.

The consideration paid by the Company in connection with the Acquisition was \$42.3 million in cash, subject to customary purchase price adjustments. The Company may also pay up to an additional \$2.4 million in cash based on the achievement of specified financial performance targets as well as operating performance milestones during 2023. The Company incurred \$0.3 million and \$0.5 million of acquisition-related costs in the three and nine months ended September 30, 2022, respectively, which are included in other selling, general and administrative expenses on the condensed consolidated statements of income and comprehensive income.

As of the date of these condensed consolidated financial statements, due to the recent closing of the Acquisition, the initial accounting for the Acquisition is incomplete, including a preliminary allocation of the consideration transferred to the fair value of the assets acquired and liabilities assumed. In addition, due to the timing of the Acquisition, the income tax considerations of this transaction have not been fully determined.

ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

This Management's Discussion and Analysis of Financial Condition and Results of Operations ("MD&A") should be read in conjunction with our Unaudited Condensed Consolidated Financial Statements and related Notes included in this Quarterly Report on Form 10-Q, as well as our Audited Consolidated Financial Statements and related Notes and MD&A included in our Annual Report on Form 10-K for the year ended December 31, 2021. This Quarterly Report on Form 10-Q contains forward-looking statements that involve risks and uncertainties. The forward-looking statements are not historical facts, but rather are based on current expectations, estimates, assumptions and projections about our industry, business and future financial results. Our actual results could differ materially from the results contemplated by these forward-looking statements due to a number of factors, including those discussed in other sections of this Quarterly Report on Form 10-Q, including "Risk Factors," which are incorporated in the MD&A by reference. See "Special Note Regarding Forward-Looking Statements" for additional factors relating to such statements, and see "Risk Factors" in the documents that we have filed with or furnished to the SEC for a discussion of certain risk factors applicable to our business, financial condition and results of operations. Past operating results are not necessarily indicative of operating results in any future periods.

Overview

We are a leading omnichannel money remittance service company focused primarily on the United States of America ("United States" or "U.S.") to Latin America and the Caribbean ("LAC") corridor, which includes Mexico, Central and South America and the Caribbean. In recent years, we expanded our services to allow remittances to Africa and Asia from the United States and from Canada to Latin America and Africa. We utilize our proprietary technology to deliver convenient, reliable and value-added services to our customers through a broad network of sending and paying agents. Our remittance services, which include a comprehensive suite of ancillary financial processing solutions and payment services, are available in all 50 states in the U.S., Washington D.C., Puerto Rico and 13 provinces in Canada, where consumers can send money to beneficiaries in 16 LAC countries, eight countries in Africa and two countries in Asia. Our services are accessible in person through over 100,000 independent sending and paying agents and 37 Company-operated stores, as well as online and via Internet-enabled mobile devices. Additionally, our product and service portfolio include online payment options, pre-paid debit cards and direct deposit payroll cards, which may present different cost, demand, regulatory and risk profiles relative to our core money remittance business.

Money remittance services to LAC countries, mainly Mexico and Guatemala, are the primary source of our revenue. These services involve the movement of funds on behalf of an originating consumer for receipt by a designated beneficiary at a designated receiving location. Our remittances to LAC countries are primarily generated in the United States by consumers with roots in Latin American and Caribbean countries, many of whom do not have an existing relationship with a traditional full-service financial institution capable of providing the services we offer. We provide these consumers with flexibility and convenience to help them meet their financial needs. We believe many consumers who use our services may have access to traditional banking services, but prefer to use our services based on reliability, convenience and value. We generate money remittance revenue from fees paid by consumers (i.e., the senders of funds), which we share with our sending agents in the originating country and our paying agents in the destination country. Remittances paid in local currencies that are not pegged to the U.S. dollar can also generate revenue if we are successful in our daily management of currency exchange spreads.

Our money remittance services enable consumers to send funds through our broad network of locations in the United States and Canada that are primarily operated by third-party businesses, as well as through our Company-operated stores. Transactions are processed and payment is collected by our agent ("sending agent(s)") and those funds become available for pickup by the beneficiary at the designated destination, usually within minutes, at any Intermex payer location ("paying agent(s)"). We refer to our sending agents and our paying agents collectively as agents. In addition, our services are offered digitally through Intermexonline.com and via Internet-enabled mobile devices. For the nine months ended September 30, 2022, we have grown our agent network by approximately 7.1%. For the nine months ended September 30, 2022, principal amount sent increased by approximately 22.2% to \$15.2 billion, as compared to the same period in 2021 and total remittances processed were approximately 34.1 million, representing an increase of approximately 17.8%, as compared to the same period in 2021.

COVID-19 Update

The coronavirus ("COVID-19") pandemic that started in 2020 has had and continues to have a significant effect on economic conditions in the United States of America ("United States" or "U.S."), as the efforts of federal, state, local and foreign governments to react to the public health crisis with mitigation measures has created, and to a certain degree continues to cause, significant uncertainties in the U.S. and global economy, particularly as a result of the emergence of new variants and sub-variants of COVID-19. Public health officials and medical professionals have warned that COVID-19 resurgences may continue to occur due to a variety of factors, including the extent of economic activity, social interaction, vaccination rates and the emergence of potent variants. It is unclear if and when resurgences will occur or how long any resurgence will last, how severe it will be, and what safety measures governments and businesses will impose in response.

In response to the pandemic, we continue to prioritize taking appropriate actions to protect the health and safety of our employees. We have adjusted standard operating procedures within our business operations to ensure continued worker safety, and are continually monitoring evolving health guidelines and responding to changes as appropriate. These procedures include reconfiguring facilities to reduce employee density, expanded and more frequent cleaning within facilities, implementation of appropriate distancing programs and requiring use of certain personal protective equipment at our call centers in Mexico and Guatemala. As of September 30, 2022, all of our facilities are open and operating with adjustments to ensure compliance with social distancing and facial covering recommendations and requirements established by state and local regulations.

Although certain measures that restrict the normal course of operations of businesses and consumers were still in place for the three and nine months ended September 30, 2022, such measures did not have a material adverse effect on the Company's financial condition, results of operations and cash flows for the three and nine months ended September 30, 2022. Notwithstanding the foregoing, the Company's business is dependent upon the willingness and ability of its employees, network of agents and consumers to conduct money transfer services and the ultimate effects of the economic disruption caused by the pandemic and responses thereto. Although the Company's operations continued effectively despite social distancing and other measures taken in response to the pandemic, the ultimate impact of the COVID-19 pandemic on our financial condition, results of operations and cash flows is subject to future developments, including the duration of the pandemic and the related extent of its severity, as well as its impact on the economic conditions, particularly the level of unemployment of our customers, inflation (including changes in wages) and governmental efforts to restrain inflation, interest rate levels and foreign exchange volatility, all of which remain uncertain and cannot be predicted at this time along with any potential material adverse effect on its financial condition, results of operations and cash flows.

Acquisition of La Nacional and LAN Holdings

On March 16, 2022, the Company entered into a definitive purchase agreement to acquire Envios de Valores La Nacional Corp. (“La Nacional”) and LAN Holdings, Corp. (“LAN Holdings”), which either directly or indirectly operate as money remittance companies in the United States, Canada and certain countries in Europe. On November 1, 2022, the Company entered into an Amended and Restated Stock Purchase Agreement to allow the parties to close on the acquisition of La Nacional effective November 1, 2022 and to close on the acquisition of LAN Holdings at a later date following receipt of pending regulatory approvals. See Note 16 in Item 1 Financial Statements for additional information regarding the closing of the acquisition of La Nacional on November 1, 2022. The acquisition of LAN Holdings is expected to close late in the fourth quarter of 2022 or early 2023. The Company expects the integration of La Nacional and LAN Holdings to be completed in the four quarters following the closing of the respective transactions. Once La Nacional and LAN Holdings are fully integrated, the Company continues to expect the combined entities to contribute approximately \$70.0 million to \$80.0 million a year in revenues with an Adjusted EBITDA margin in the range of 9% to 11%. A quantitative reconciliation of projected Adjusted EBITDA margin to the most comparable GAAP measure is not available without unreasonable efforts because of the inherent difficulty in forecasting and quantifying the amounts necessary under GAAP guidance for operating or other adjusted items including, without limitation, integration costs and expenses, amortization of intangible assets and depreciation, which may be significant and difficult to project with a reasonable degree of accuracy, as the allocation of the purchase price to intangible assets and to property and equipment has not yet been performed, tax effects of certain adjustments and other items related to the acquisition.

Key Factors and Trends Affecting our Business

Various trends and other factors have affected and may continue to affect our business, financial condition and operating results, including, but not limited to:

- the Company’s ability to successfully execute, manage, integrate and obtain the anticipated financial benefits of key acquisitions and mergers, including the acquisition of La Nacional and LAN Holdings;
- economic factors such as inflation, the level of economic activity and labor market conditions, as well as rising interest rates;
- public health conditions, including the COVID-19 pandemic, responses thereto and the economic and market effects thereof;
- competition in the markets in which we operate;
- volatility in foreign exchange rates that could affect the volume of consumer remittance activity and/or affect our foreign exchange related gains and losses;
- our ability to maintain favorable banking and agent relationships necessary to conduct our business;
- credit risks from our agents and the financial institutions with which we do business;
- bank failures, sustained financial illiquidity, or illiquidity at our clearing, cash management or custodial financial institutions;

- new technology or competitors that disrupt the current ecosystem, including by introducing digital platforms;
- cyber-attacks or disruptions to our information technology, computer network systems, data centers and phone apps;
- our ability to satisfy our debt obligations and remain in compliance with our credit facility requirements;
- our success in developing and introducing new products, services and infrastructure;
- consumer confidence in our brand and in consumer money transfers generally;
- our ability to maintain compliance with applicable regulatory requirements;
- international political factors, political stability, tariffs, border taxes or restrictions on remittances or transfers of money out of the United States and Canada;
- currency restrictions and volatility in countries in which we operate or plan to operate;
- consumer fraud and other risks relating to the authenticity of customers' orders;
- changes in immigration laws and their enforcement;
- our ability to protect our brand and intellectual property rights;
- weakness in U.S. or international economic conditions;
- changes in tax laws; and
- our ability to recruit and retain key personnel.

Worldwide political and economic conditions continue to exhibit instability, as evidenced by high unemployment rates in key Latin American markets, restricted lending activity, higher inflation and foreign currencies volatility and low consumer confidence, some of which reflect the impact of the COVID-19 pandemic, supply chain disruptions, among other economic and market factors. Specifically, continued political and economic unrest in Mexico, Guatemala and some countries in South America contributed to volatility. Our business has generally been resilient during times of economic instability as money remittances are essential to many recipients, with the funds used by the receiving parties for their daily needs; however, long-term sustained appreciation of the Mexican peso or Guatemalan quetzal as compared to the U.S. dollar could negatively affect our revenues and profitability.

Money remittance businesses have continued to be subject to strict legal and regulatory requirements, and we continue to focus on and regularly review our compliance programs. In connection with these reviews, and in light of regulatory complexity and heightened attention of governmental and regulatory authorities related to cybersecurity and compliance activities, we have made, and continue to make, enhancements to our processes and systems designed to detect and prevent cyber-attacks, consumer fraud, money laundering, terrorist financing and other illicit activities, along with enhancements to improve consumer protection, including the Dodd-Frank Wall Street Reform and Consumer Protection Act and similar regulations outside the United States. In coming periods, we expect these and future regulatory requirements will continue to result in changes to certain of our business practices and may result in increased costs.

We maintain a compliance department, the responsibility of which is to monitor transactions, detect and report suspicious activity, maintain appropriate records and train our employees and agents. An independent third-party periodically reviews our policies and procedures and performs independent testing to assess the effectiveness of our anti-money laundering and Bank Secrecy Act compliance program. We also maintain a regulatory affairs and licensing department, under the direction of our Chief Operating Officer, whose responsibility is to manage regulatory affairs and licensing.

The market for money remittance services is very competitive. Our competitors include a small number of large money remittance providers, financial institutions, banks and a large number of small niche money remittance service providers that serve select regions. We compete with larger companies, such as Western Union, MoneyGram and Euronet, and a number of other smaller money services business ("MSB") entities. We generally compete for money remittance agents on the basis of value, service, quality, technical and operational differences, commission structure and marketing efforts. As a philosophy, we sell credible solutions to our sending agents, not discounts or higher commissions, as is typical for the industry. We compete for money remittance customers on the basis of trust, convenience, service, efficiency of outlets, value, technology and brand recognition.

We have encountered and continue to expect to encounter increasing competition as new electronic platforms emerge that enable consumers to send and receive money through a variety of channels, but we do not expect adoption rates to be as significant in the near

term for the consumer segment we serve. Regardless, we continue to innovate in the industry by differentiating our money remittance business through programs to foster loyalty among agents as well as consumers and have expanded our channels through which our services are accessed to include online and mobile offerings which are experiencing consumer adoption.

We qualify as an “emerging growth company” pursuant to the provisions of the Jumpstart Our Business Startups Act of 2012 (the “JOBS Act”), enacted on April 5, 2012. An “emerging growth company” can take advantage of certain exemptions from various reporting requirements that are applicable to other public companies that are not “emerging growth companies.” These provisions include:

- an exemption from the auditor attestation requirement of Section 404 of the Sarbanes-Oxley Act in the assessment of the emerging growth company’s internal control over financial reporting;
- an exemption from the adoption of new or revised financial accounting standards until they would apply to private companies; and
- an exemption from compliance with any new requirements adopted by the Public Company Accounting Oversight Board requiring mandatory audit firm rotation or communication of Critical Audit Matters (“CAMs”) in the auditor’s report. A CAM is defined as any matter arising from the audit of the financial statements that was communicated or required to be communicated to the audit committee and that (1) relates to accounts or disclosures that are material to the financial statements; and (2) involves especially challenging, subjective, or complex auditor judgment.

We will remain an “emerging growth company” until the earlier of (1) the earliest of the last day of the fiscal year (a) following January 19, 2022, the fifth anniversary of us becoming a publicly-traded company, (b) in which we have total annual gross revenue of at least \$1.07 billion or (c) in which we are deemed to be a large accelerated filer, which means the market value of our common stock that is held by non-affiliates exceeds \$700.0 million as of the last business day of our prior second fiscal quarter, and (2) the date on which we have issued more than \$1.0 billion in non-convertible debt during the prior three-year period. As of June 30, 2022, the market value of our common stock that is held by non-affiliates approximated \$674.0 million. The Company will no longer be considered an emerging growth company effective December 31, 2022, as we reached the fifth anniversary of becoming a publicly-traded company.

How We Assess the Performance of Our Business

In assessing the performance of our business, we consider a variety of performance and financial measures. The key indicators of the financial condition and operating performance of our business are revenues, service charges from agents and banks, salaries and benefits, other selling, general and administrative expenses and net income. To help us assess our performance with these key indicators, we primarily use Adjusted Net Income, Adjusted Earnings per Share and Adjusted EBITDA as non-GAAP financial measures. We believe these non-GAAP measures provide useful information to investors and expanded insight to measure our revenue and cost performance as a supplement to our U.S. GAAP consolidated financial statements. See the “Adjusted Net Income and Adjusted Earnings per Share” and “Adjusted EBITDA” sections below for reconciliations of these non-GAAP financial measures to net income and earnings per share, our closest GAAP measures.

Revenues

Transaction volume is the primary generator of revenue in our business. Revenue on transactions is derived primarily from transaction fees paid by consumers to transfer money. Revenues per transaction vary based upon send and receive locations and the amount sent. In certain transactions involving different send and receive currencies, we generate foreign exchange gains based on the difference between the set exchange rate charged by us to the sender and the rate available to us in the wholesale foreign exchange market.

Operating Expenses

Service Charges from Agents and Banks

Service charges primarily consist of agent commissions and bank fees. Service charges vary based on agent commission percentages and the amount of fees charged by the banks. Sending agents earn a commission on each transaction they process of approximately 50% of the transaction fee. Service charges may increase if banks or payer organizations increase their fee structure or sending agents use higher fee methods to remit funds to us. Service charges also vary based on the method the consumer selects to send the transfer and the payer organization that facilitates the transaction.

Salaries and Benefits

Salaries and benefits include cash and share-based compensation associated with our corporate employees and sales team as well as employees at our Company-operated stores. Corporate employees include management, customer service, compliance, information technology, operations, finance, legal and human resources. Our sales team, located throughout the United States and Canada, is focused on supporting and growing our sending agent network. Share-based compensation is primarily recognized as an expense on a straight-line

basis over the requisite service period; unrecognized compensation expense related to stock options, restricted stock units (“RSUs”), restricted stock awards (“RSAs”) and performance stock units (“PSUs”) of approximately \$12.0 million is expected to be recognized over a weighted-average period of 1.79 years.

Other Selling, General and Administrative

General and administrative expenses primarily consist of fixed overhead expenses associated with our operations, such as information technology, telecommunications, rent, insurance, professional services, non-income or indirect taxes, facilities maintenance, provision for credit losses and other similar types of operating expenses. A portion of these expenses relate to our Company-operated stores; however, the majority relate to the overall business and compliance requirements of a regulated publicly traded financial services company. Selling expenses include expenses such as advertising and promotion, shipping, supplies and other expenses associated with serving and increasing our network of agents.

Depreciation and Amortization

Depreciation and amortization largely consists of depreciation of computer equipment and amortization of software that supports our technology platform. In addition, it includes amortization of intangible assets primarily related to our agent relationships, trade name and developed technology.

Non-Operating Expenses

Interest Expense

Interest expense consists primarily of interest associated with our debt, which consists of a term loan facility and a revolving credit facility. The effective interest rates for the nine months ended September 30, 2022 for the term loan facility and revolving credit facility, were 4.18% and 0.80%, respectively.

Income tax provision

Our income tax provision includes the expected benefit of all deferred tax assets, including our net operating loss carryforwards. Our income tax provision reflects the effects of state taxes, non-deductible expenses, share-based compensation expense, and foreign tax rates applicable to the Company’s foreign subsidiaries that are higher or lower than the U.S. statutory rate.

Net Income

Net income is determined by subtracting operating and non-operating expenses from revenues.

Earnings per Share

Basic earnings per share is calculated by dividing net income by the weighted-average number of common shares outstanding for each period. Diluted earnings per share is calculated by dividing net income by the weighted-average number of common shares and common share equivalents outstanding for each period. Diluted earnings per share reflects the potential dilution that could occur if outstanding stock options at the presented dates are exercised and shares of RSUs, RSAs and PSUs have vested, using the treasury stock method. Shares of treasury stock are not considered outstanding and therefore are excluded from the weighted-average number of common shares outstanding calculation.

Segments

Our business is organized around one reportable segment that provides money transmittal services between the United States and Canada to Mexico, Guatemala and other countries in Latin America, Africa and Asia through a network of authorized agents located in various unaffiliated retail establishments and 37 Company-operated stores throughout the United States and Canada. This is based on the objectives of the business and how our chief operating decision maker, the CEO and President, monitors operating performance and allocates resources.

Results of Operations

The following table summarizes key components of our results of operations for the periods indicated:

<i>(in thousands, except for share data)</i>	Three Months Ended September 30,		Nine Months Ended September 30,	
	2022	2021	2022	2021
Revenues:				
Wire transfer and money order fees, net	\$ 120,718	\$ 104,191	\$ 336,340	\$ 284,409
Foreign exchange gain, net	18,851	15,643	52,719	45,347
Other income	1,198	873	3,309	2,275
Total revenues	140,767	120,707	392,368	332,031
Operating expenses:				
Service charges from agents and banks	93,658	81,416	262,717	222,654
Salaries and benefits	13,853	10,859	36,911	30,909
Other selling, general and administrative expenses	10,232	9,966	24,964	22,549
Depreciation and amortization	2,278	2,362	6,712	7,041
Total operating expenses	120,021	104,603	331,304	283,153
Operating income	20,746	16,104	61,064	48,878
Interest expense	1,466	968	3,530	3,562
Income before income taxes	19,280	15,136	57,534	45,316
Income tax provision	2,654	3,629	13,270	11,605
Net income	\$ 16,626	\$ 11,507	\$ 44,264	\$ 33,711
Earnings per common share:				
Basic	\$ 0.44	\$ 0.30	\$ 1.16	\$ 0.88
Diluted	\$ 0.43	\$ 0.29	\$ 1.14	\$ 0.86

Three Months Ended September 30, 2022 Compared to Three Months Ended September 30, 2021

Revenues

Revenues for the above periods are presented below:

<i>(\$ in thousands)</i>	Three Months Ended September 30, 2022	% of Revenues	Three Months Ended September 30, 2021	% of Revenues
Revenues:				
Wire transfer and money order fees, net	\$ 120,718	86 %	\$ 104,191	86 %
Foreign exchange gain, net	18,851	13 %	15,643	13 %
Other income	1,198	1 %	873	1 %
Total revenues	\$ 140,767	100 %	\$ 120,707	100 %

Wire transfer and money order fees, net of \$120.7 million for the three months ended September 30, 2022 increased by \$16.5 million, or 15.9%, from \$104.2 million for the three months ended September 30, 2021. The increase was primarily due to a 16.0% increase in transaction volume in the third quarter of 2022 compared to the third quarter of 2021, largely due to the continued growth in our agent network, which increased by 8.8% from September 2021 to September 2022.

Revenues from foreign exchange gain, net of \$18.9 million for the three months ended September 30, 2022 increased by \$3.3 million, or 20.5%, from \$15.6 million for the three months ended September 30, 2021. This increase was primarily due to higher transaction volume achieved by growth in our agent network and a higher average amount sent by consumers, as well as increased foreign exchange volatility in the Mexican peso and Guatemalan quetzal during the quarter ended September 30, 2022.

Operating Expenses

Operating expenses for the above periods are presented below:

(\$ in thousands)	Three Months Ended September 30, 2022	% of Revenues	Three Months Ended September 30, 2021	% of Revenues
Operating expenses:				
Service charges from agents and banks	\$ 93,658	67 %	\$ 81,416	67 %
Salaries and benefits	13,853	10 %	10,859	9 %
Other selling, general and administrative expenses	10,232	7 %	9,966	8 %
Depreciation and amortization	2,278	2 %	2,362	2 %
Total operating expenses	<u>\$ 120,021</u>	86 %	<u>\$ 104,603</u>	87 %

Service charges from agents and banks — Service charges from agents and banks were \$93.7 million for the three months ended September 30, 2022 compared to \$81.4 million for the three months ended September 30, 2021. The increase of \$12.3 million, or 15.0%, was primarily due to the increase in transaction volume described above.

Salaries and benefits — Salaries and benefits of \$13.9 million for the three months ended September 30, 2022 increased by \$3.0 million, or 27.6%, from \$10.9 million for the three months ended September 30, 2021. The increase is primarily due to \$1.4 million spent in talent acquisition and retention, as well as increased wages and bonuses to recognize performance and to support the continued growth of our business, a \$1.5 million increase in share-based compensation as a result of new awards granted in the three months ended September 30, 2022 and updated probability of vesting of performance stock units, and a \$0.1 million increase in commission expense for our sales representatives.

Other selling, general and administrative expenses — Other selling, general and administrative expenses of \$10.2 million for the three months ended September 30, 2022 increased by \$0.2 million, or 2.7%, from \$10.0 million for the three months ended September 30, 2021.

The increase was primarily the result of:

- \$0.6 million - higher audit related and professional fees to support our internal audit and compliance functions;
- \$0.5 million - higher travel costs, primarily of our sales force, to support our business growth and expansion;
- \$0.3 million - higher facilities and rent expenses for scheduled maintenance and contracted lease rate increases to support our business growth; and
- \$0.3 million - higher IT related expenses incurred to sustain our business expansion and to improve our technology environment.

These increases were partially offset by:

- \$0.9 million - lower loss on disposal of assets, as the three months ended September 30, 2021 included a \$1.0 million impairment charge that did not reoccur in the three months ended September 30, 2022;
- \$0.4 million - related to a decrease in the valuation allowance on deposits frozen at certain closed financial institutions in Mexico. The provisions amounted to \$1.6 million and \$2.0 million in September 2022 and 2021, respectively; and
- \$0.2 million - in lower advertising and promotion expenses, primarily as a result of higher co-branding investment by some of our paying agents in the third quarter of 2022.

Depreciation and amortization — Depreciation and amortization of \$2.3 million for the three months ended September 30, 2022 decreased by \$0.1 million from \$2.4 million for the three months ended September 30, 2021. The variance is the result of a decrease of approximately \$0.3 million in amortization related to our trade name, developed technology and agent relationships during the third quarter of 2022, as these intangibles are being amortized on an accelerated basis, which declines over time, which was partially offset by an increase of \$0.2 million in depreciation associated primarily with additional computer equipment acquired to support our growing business and sending agent network.

Non-Operating Expenses

Interest expense — Interest expense of \$1.5 million for the three months ended September 30, 2022 increased by \$0.5 million, or 51.5%, from \$1.0 million for the three months ended September 30, 2021. The increase was primarily due to higher market interest rates and higher drawings under our revolving credit facility.

Income tax provision — Income tax provision was \$2.7 million for the three months ended September 30, 2022, which represents a decrease of \$0.9 million from an income tax provision of \$3.6 million for the three months ended September 30, 2021. The decrease in the income tax provision was mainly attributable to a tax windfall from deductible stock-compensation as a result of stock option exercises, partially offset by higher taxable income resulting from higher revenues from our growth.

Net Income

We reported Net Income of \$16.6 million for the three months ended September 30, 2022 compared to Net Income of \$11.5 million for the three months ended September 30, 2021, which resulted in an increase of \$5.1 million, or 44.5%, due to the same factors discussed above.

Non-GAAP Financial Measures

We use Adjusted Net Income, Adjusted Earnings per Share and Adjusted EBITDA to evaluate our performance, both internally and as compared with our peers, because these measures exclude certain items that may not be indicative of our core operating results, as well as items that can vary widely among companies within our industry. For example, non-cash share-based compensation costs can be subject to volatility from changes in the market price per share of our common stock or variations in the value and number of shares granted, and amortization of intangible assets is subject to business acquisition activities, which vary from period to period.

We present these non-GAAP financial measures because we believe they are frequently used by analysts, investors and other interested parties to evaluate companies in our industry. Furthermore, we believe they are helpful in highlighting trends in our operating results by focusing on our core operating results and are useful to evaluate our performance in conjunction with our GAAP financial measures. Adjusted Net Income, Adjusted Earnings per Share and Adjusted EBITDA are non-GAAP financial measures and should not be considered as an alternative to operating income, net income or earnings per share as a measure of operating performance or cash flows or as a measure of liquidity. Non-GAAP financial measures are not necessarily calculated the same way by different companies and should not be considered a substitute for or superior to GAAP measures.

Adjusted EBITDA is one of the primary metrics used by management to evaluate the financial performance of our business because it excludes, among other things, the effects of certain transactions that are outside the control of management, while other measures can differ significantly depending on long-term strategic decisions regarding capital structure, the jurisdictions in which we operate and capital investments.

In particular, Adjusted EBITDA is subject to certain limitations, including the following:

- Adjusted EBITDA does not reflect interest expense, or the amounts necessary to service interest or principal payments on our debt;
- Adjusted EBITDA does not reflect income tax provision (benefit), and because the payment of taxes is part of our operations, tax provision is a necessary element of our costs and ability to operate;
- Although depreciation and amortization are eliminated in the calculation of Adjusted EBITDA, the assets being depreciated and amortized will often have to be replaced in the future, and Adjusted EBITDA does not reflect any costs of such replacements;
- Adjusted EBITDA does not reflect the non-cash component of share-based compensation;
- Adjusted EBITDA does not reflect the impact of earnings or charges resulting from matters we consider not to be reflective, on a recurring basis, of our ongoing operations; and
- other companies in our industry may calculate Adjusted EBITDA or similarly titled measures differently than we do, limiting its usefulness as a comparative measure.

We adjust for these limitations by relying primarily on our GAAP results and using Adjusted EBITDA, as well as our other non-GAAP financial measures, only as supplemental information.

Adjusted Net Income and Adjusted Earnings per Share

Adjusted Net Income is defined as net income adjusted to add back certain charges and expenses, such as non-cash amortization of intangible assets resulting from business acquisition transactions, which will recur in future periods until these assets have been fully amortized, non-cash share-based compensation costs, litigation settlements and other items set forth in the table below, as these charges and expenses are not considered a part of our core business operations and are not an indicator of ongoing, future company performance.

Adjusted Earnings per Share - Basic and Diluted is calculated by dividing Adjusted Net Income by GAAP weighted-average common shares outstanding (basic and diluted).

Adjusted Net Income for the three months ended September 30, 2022 was \$20.7 million, representing an increase of \$5.0 million, or 32.3%, from Adjusted Net Income of \$15.7 million for the three months ended September 30, 2021. The increase in Adjusted Net Income was primarily due to the increase in Net Income discussed above.

The following table presents the reconciliation of Net Income, our closest GAAP measure, to Adjusted Net Income:

<i>(in thousands, except for per share data)</i>	Three Months Ended September 30,	
	2022	2021
Net Income	\$ 16,626	\$ 11,507
Adjusted for:		
Share-based compensation (a)	2,625	1,112
Loss on bank closure (b)	1,583	2,000
Transaction costs (c)	258	—
Other charges and expenses (d)	301	1,300
Amortization of intangibles (e)	972	1,264
Income tax benefit related to adjustments (f)	(1,632)	(1,514)
Adjusted Net Income	\$ 20,733	\$ 15,669
Adjusted Earnings per Share		
Basic	\$ 0.55	\$ 0.41
Diluted	\$ 0.54	\$ 0.40
Weighted-average common shares outstanding		
Basic	37,390,632	38,647,931
Diluted	38,425,868	39,336,051

(a) Represents share-based compensation relating to equity awards granted to employees and independent directors of the Company.

(b) Represents losses related to the closure of a financial institution in Mexico during 2021.

(c) Represents primarily professional and legal fees related to business acquisition transactions.

(d) Represents primarily loss on disposal of fixed assets, including a write-off of software development expenditures in an amount of \$1.0 million during the three months ended September 30, 2021 (none in 2022) and foreign currency (gains) losses.

(e) Represents the amortization of intangible assets that resulted from business acquisition transactions.

(f) Represents the current and deferred tax impact of the taxable adjustments to Net Income using the Company's blended federal and state tax rate for each period. Relevant tax-deductible adjustments include all adjustments to Net Income.

Adjusted Earnings per Share - Basic for the three months ended September 30, 2022 was \$0.55, representing an increase of \$0.14, or 34.1%, compared to \$0.41 for the three months ended September 30, 2021.

Adjusted Earnings per Share - Diluted for the three months ended September 30, 2022 was \$0.54, representing an increase of \$0.14, or 35.0%, compared to \$0.40 for the three months ended September 30, 2021.

The following table presents the reconciliation of GAAP Earnings per Share, our closest GAAP measure, to Adjusted Earnings per Share:

	Three Months Ended September 30,			
	2022		2021	
	Basic	Diluted	Basic	Diluted
GAAP Earnings per Share	\$ 0.44	\$ 0.43	\$ 0.30	\$ 0.29
Adjusted for:				
Share-based compensation	0.07	0.07	0.03	0.03
Loss on bank closure	0.04	0.04	0.05	0.05
Transaction costs	0.01	0.01	—	—
Other charges and expenses	0.01	0.01	0.03	0.03
Amortization of intangibles	0.03	0.03	0.03	0.03
Income tax benefit related to adjustments	(0.04)	(0.04)	(0.04)	(0.04)
Adjusted Earnings per Share	\$ 0.55	\$ 0.54	\$ 0.41	\$ 0.40

The table above may contain slight summation differences due to rounding.

Adjusted EBITDA

Adjusted EBITDA is defined as net income before depreciation and amortization, interest expense, income taxes, and also adjusted to add back certain charges and expenses, such as non-cash share-based compensation costs and other items set forth in the table below, as these charges and expenses are not considered a part of our core business operations and are not an indicator of ongoing, future company performance.

Adjusted EBITDA for the three months ended September 30, 2022 was \$27.8 million, representing an increase of \$4.9 million, or 21.5%, from \$22.9 million for the three months ended September 30, 2021. The increase in Adjusted EBITDA was primarily due to the increase in Net Income discussed above and the higher net effect of the adjusting items detailed in the table below.

The following table presents the reconciliation of Net Income, our closest GAAP measure, to Adjusted EBITDA:

(in thousands)	Three Months Ended September 30,	
	2022	2021
Net Income	\$ 16,626	\$ 11,507
Adjusted for:		
Interest expense	1,466	968
Income tax provision	2,654	3,629
Depreciation and amortization	2,278	2,362
EBITDA	23,024	18,466
Share-based compensation (a)	2,625	1,112
Loss on bank closure (b)	1,583	2,000
Transaction costs (c)	258	—
Other charges and expenses (d)	301	1,300
Adjusted EBITDA	\$ 27,791	\$ 22,878

(a) Represents share-based compensation relating to equity awards granted to employees and independent directors of the Company.

(b) Represents losses related to the closure of a financial institution in Mexico during 2021.

(c) Represents primarily professional and legal fees related to business acquisition transactions.

(d) Represents primarily loss on disposal of fixed assets, including a write-off of software development expenditures in an amount of \$1.0 million during the three months ended September 30, 2021 (none in 2022) and foreign currency (gains) losses.

Nine Months Ended September 30, 2022 Compared to Nine Months Ended September 30, 2021**Revenues**

Revenues for the above periods are presented below:

(\$ in thousands)	Nine Months Ended September 30, 2022	% of Revenues	Nine Months Ended September 30, 2021	% of Revenues
Revenues:				
Wire transfer and money order fees, net	\$ 336,340	86 %	\$ 284,409	86 %
Foreign exchange gain, net	52,719	13 %	45,347	13 %
Other income	3,309	1 %	2,275	1 %
Total revenues	\$ 392,368	100 %	\$ 332,031	100 %

Wire transfer and money order fees, net of \$336.3 million for the nine months ended September 30, 2022 increased by \$51.9 million, or 18.3%, from \$284.4 million for the nine months ended September 30, 2021. The increase was primarily due to a 17.8% increase in transaction volume in the nine months ended September 30, 2022 compared to the nine months ended September 30, 2021, largely due to the continued growth in our agent network, which increased by 8.8% from September 2021 to September 2022.

Revenues from foreign exchange gain, net of \$52.7 million for the nine months ended September 30, 2022 increased by \$7.4 million, or 16.3%, from \$45.3 million for the nine months ended September 30, 2021. This increase was primarily due to higher transaction volume achieved by growth in our agent network and a higher average amount sent by consumers, as well as increased foreign exchange volatility in the Mexican peso and Guatemalan quetzal during the nine months ended September 30, 2022.

Operating Expenses

Operating expenses for the above periods are presented below:

(\$ in thousands)	Nine Months Ended September 30, 2022	% of Revenues	Nine Months Ended September 30, 2021	% of Revenues
Operating expenses:				
Service charges from agents and banks	\$ 262,717	67 %	\$ 222,654	67 %
Salaries and benefits	36,911	9 %	30,909	9 %
Other selling, general and administrative expenses	24,964	6 %	22,549	7 %
Depreciation and amortization	6,712	2 %	7,041	2 %
Total operating expenses	\$ 331,304	84 %	\$ 283,153	85 %

Service charges from agents and banks — Service charges from agents and banks were \$262.7 million for the nine months ended September 30, 2022 compared to \$222.7 million for the nine months ended September 30, 2021. The increase of \$40.0 million, or 18.0%, was primarily due to the increase in transaction volume described above.

Salaries and benefits — Salaries and benefits of \$36.9 million for the nine months ended September 30, 2022 increased by \$6.0 million, or 19.4%, from \$30.9 million for the nine months ended September 30, 2021. The increase is primarily due to \$4.1 million spent in talent acquisition and retention, as well as increased wages and bonuses to recognize performance and to support the continued growth of our business and a \$2.2 million increase in share-based compensation as a result of new awards granted throughout 2022 and updated probability of vesting of performance stock units, offset by a \$0.3 million decrease in commission expense for our sales representatives.

Other selling, general and administrative expenses — Other selling, general and administrative expenses of \$25.0 million for the nine months ended September 30, 2022 increased by \$2.5 million, or 10.7%, from \$22.5 million for the nine months ended September 30, 2021.

The increase was primarily the result of:

- \$1.3 million - higher IT related expenses incurred to sustain our business expansion and to improve our technology environment;
- \$1.0 million - increase in provision for credit losses due to higher net write-offs of accounts receivable during the nine months ended September 30, 2022 compared to the same period in 2021, primarily as a result of sending agents that were not able to pay in accordance with the original terms and are, accordingly, subject to our normal collection procedures;

- \$0.9 million - higher travel costs, primarily of our sales force, to support our business growth and expansion;
- \$0.7 million - higher audit related and professional fees to support our internal audit and compliance functions;
- \$0.6 million - higher facilities and rent expenses for scheduled maintenance and contracted lease rate increases to support our business growth;
- \$0.5 million - transaction costs associated with business acquisitions; and
- \$0.3 million - higher shipping costs due to deployment of equipment for new and existing agents.

These increases were partially offset by:

- \$0.9 million - in lower advertising and promotion expenses, primarily as a result of higher co-branding investment by some of our paying agents during 2022;
- \$0.7 million - lower loss on disposal of assets, as the nine months ended September 30, 2021 included a \$1.0 million impairment charge that did not reoccur in the nine months ended September 30, 2022;
- \$0.8 million - refund of state business and occupancy (“B&O”) tax for the state of Washington; and
- \$0.4 million - related to an increase in the valuation allowance on deposits frozen at certain closed financial institutions in Mexico. The provisions amounted to \$1.6 million and \$2.0 million in September 2022 and 2021, respectively.

Depreciation and amortization — Depreciation and amortization of \$6.7 million for the nine months ended September 30, 2022 decreased by \$0.3 million from \$7.0 million for the nine months ended September 30, 2021. This decrease is mainly due to approximately \$0.9 million less amortization related to our trade name, developed technology and agent relationships during the nine months ended September 30, 2022, as these intangibles are being amortized on an accelerated basis, which declines over time. This decrease was partially offset by an increase in depreciation associated primarily with additional computer equipment acquired to support our growing business and sending agent network.

Non-Operating Expenses

Interest expense — Interest expense of \$3.5 million for the nine months ended September 30, 2022 remained the same as the nine months ended September 30, 2021 as the savings due to a lower benchmark rate negotiated in 2021 were offset by higher market interest rates prevailing in 2022.

Income tax provision — Income tax provision was \$13.3 million for the nine months ended September 30, 2022, which represents an increase of \$1.7 million from an income tax provision of \$11.6 million for the nine months ended September 30, 2021. The increase in the income tax provision was mainly attributable to higher taxable income resulting from higher revenues from our growth offset by a tax windfall from deductible stock-compensation as a result of stock option exercises.

Net Income

We reported Net Income of \$44.3 million for the nine months ended September 30, 2022 compared to Net Income of \$33.7 million for the nine months ended September 30, 2021, which resulted in an increase of \$10.6 million, or 31.3%, due to the same factors discussed above.

Non-GAAP Financial Measures

Adjusted Net Income and Adjusted Earnings per Share

Adjusted Net Income (previously defined and used as described above) for the nine months ended September 30, 2022 was \$52.4 million, representing an increase of \$10.8 million, or 25.9%, from Adjusted Net Income of \$41.6 million for the nine months ended September 30, 2021. The increase in Adjusted Net Income was primarily due to the increase in Net Income discussed above.

The following table presents the reconciliation of Net Income, our closest GAAP measure, to Adjusted Net Income:

(in thousands, except for per share data)	Nine Months Ended September 30,	
	2022	2021
Net Income	\$ 44,264	\$ 33,711
Adjusted for:		
Share-based compensation (a)	5,558	3,382
Loss on bank closure (b)	1,583	2,000
Transaction costs (c)	474	—
Other charges and expenses (d)	759	1,593
Amortization of intangibles (e)	2,916	3,789
Income tax benefit related to adjustments (f)	(3,200)	(2,896)
Adjusted Net Income	\$ 52,354	\$ 41,579
Adjusted Earnings per Share		
Basic	\$ 1.38	\$ 1.08
Diluted	\$ 1.35	\$ 1.06
Weighted-average common shares outstanding		
Basic	37,999,709	38,441,767
Diluted	38,907,283	39,071,622

- (a) Represents share-based compensation relating to equity awards granted to employees and independent directors of the Company.
(b) Represents losses related to the closure of a financial institution in Mexico during 2021.
(c) Represents primarily professional and legal fees related to business acquisition transactions.
(d) Represents primarily loss on disposal of fixed assets, including a write-off of software development expenditures in an amount of \$1.0 million during the nine months ended September 30, 2021 (none in 2022) and foreign currency (gains) losses.
(e) Represents the amortization of intangible assets that resulted from business acquisition transactions.
(f) Represents the current and deferred tax impact of the taxable adjustments to Net Income using the Company's blended federal and state tax rate for each period. Relevant tax-deductible adjustments include all adjustments to Net Income.

Adjusted Earnings per Share - Basic for the nine months ended September 30, 2022 was \$1.38, representing an increase of \$0.30, or 27.8%, compared to \$1.08 for the nine months ended September 30, 2021.

Adjusted Earnings per Share - Diluted for the nine months ended September 30, 2022 was \$1.35, representing an increase of \$0.29, or 27.4%, compared to \$1.06 for the nine months ended September 30, 2021.

The following table presents the reconciliation of GAAP Earnings per Share, our closest GAAP measure, to Adjusted Earnings per Share:

	Nine Months Ended September 30,			
	2022		2021	
	Basic	Diluted	Basic	Diluted
GAAP Earnings per Share	\$ 1.16	\$ 1.14	\$ 0.88	\$ 0.86
Adjusted for:				
Share-based compensation	0.15	0.14	0.09	0.09
Loss on bank closure	0.04	0.04	0.05	0.05
Transaction costs	0.01	0.01	—	—
Other charges and expenses	0.02	0.02	0.04	0.04
Amortization of intangibles	0.08	0.07	0.10	0.10
Income tax benefit related to adjustments	(0.08)	(0.08)	(0.08)	(0.07)
Adjusted Earnings per Share	\$ 1.38	\$ 1.35	\$ 1.08	\$ 1.06

The table above may contain slight summation differences due to rounding.

Adjusted EBITDA

Adjusted EBITDA (previously defined and used as described above) for the nine months ended September 30, 2022 was \$76.2 million, representing an increase of \$13.3 million, or 21.1%, from \$62.9 million for the nine months ended September 30, 2021. The increase in Adjusted EBITDA was primarily due to the increase in Net Income discussed above and the higher net effect of the adjusting items detailed in the table below.

The following table presents the reconciliation of Net Income, our closest GAAP measure, to Adjusted EBITDA:

<i>(in thousands)</i>	Nine Months Ended September 30,	
	2022	2021
Net Income	\$ 44,264	\$ 33,711
Adjusted for:		
Interest expense	3,530	3,562
Income tax provision	13,270	11,605
Depreciation and amortization	6,712	7,041
EBITDA	67,776	55,919
Share-based compensation (a)	5,558	3,382
Loss on bank closure (b)	1,583	2,000
Transaction costs (c)	474	—
Other charges and expenses (d)	759	1,593
Adjusted EBITDA	\$ 76,150	\$ 62,894

(a) Represents share-based compensation relating to equity awards granted to employees and independent directors of the Company.

(b) Represents losses related to the closure of a financial institution in Mexico during 2021.

(c) Represents primarily professional and legal fees related to business acquisition transactions.

(d) Represents primarily loss on disposal of fixed assets, including a write-off of software development expenditures in an amount of \$1.0 million during the nine months ended September 30, 2021 (none in 2022) and foreign currency (gains) losses.

Liquidity and Capital Resources

We consider liquidity in terms of our cash position, cash flows from operations and their sufficiency to fund business operations, including working capital needs, debt service, acquisitions, capital expenditures, contractual obligations and other commitments. In particular, to meet our payment service obligations at all times, we must have sufficient highly liquid assets and be able to move funds on a timely basis.

Our principal sources of liquidity are our cash generated by operating activities supplemented with borrowings under our revolving credit facility. Our primary cash needs are for day-to-day operations, to pay interest and principal on our indebtedness, to fund working capital requirements and to make capital expenditures.

We have funded and still expect to continue funding our liquidity requirements through internally generated funds, supplemented in the ordinary course, with borrowings under our revolving credit facility. We maintain a strong cash balance position and have access to committed funding sources, which we have used only on a limited and ordinary course basis during the nine months ended September 30, 2022. Therefore, we believe that our current cash position, as well as projected cash flows generated from operations, together with borrowings under our revolving credit facility are sufficient to fund our principal and interest payments, lease expenses, our working capital needs, business acquisitions and our expected capital expenditures for at least the next twelve months.

Amended and Restated Credit Agreement

On June 24, 2021, the Company and certain of its domestic subsidiaries as borrowers and the other guarantors from time to time party thereto (collectively, the "Loan Parties") entered into an Amended and Restated Credit Agreement (the "A&R Credit Agreement") with a group of banking institutions. The A&R Credit Agreement amended and restated in its entirety the Company's previous credit agreement. The A&R Credit Agreement provides for a \$150.0 million revolving credit facility, an \$87.5 million term loan facility and an uncommitted incremental facility, which may be utilized for additional revolving or term loans, of up to \$70.0 million. The A&R Credit Agreement also provides for the issuance of letters of credit, which would reduce availability under the revolving credit facility. The proceeds of the term loan were used to refinance the existing term loan under the Company's previous credit agreement, and the revolving credit facility is available for working capital, general corporate purposes and to pay fees and expenses in connection with this transaction. The maturity date of the A&R Credit Agreement is June 24, 2026.

As of September 30, 2022, we had total indebtedness of \$125.0 million, consisting of borrowings under the term loan facility and revolving credit facility, excluding debt origination costs of \$1.8 million. As of September 30, 2022 there was \$43.0 million drawn on the revolving credit facility (none as of December 31, 2021). There were \$177.0 million of additional borrowings available under these facilities as of September 30, 2022.

At the election of the Company, interest on the term loan facility and revolving credit facility under the A&R Credit Agreement is determined by reference to either LIBOR (subject to replacement) or a "base rate", in each case plus an applicable margin ranging between 2.50% and 3.00% per annum for LIBOR loans or between 1.50% and 2.00% per annum for base rate loans depending on the level of our consolidated leverage ratio, as calculated pursuant to the terms of the A&R Credit Agreement. The Company is also required to pay a fee on the unused portion of the revolving credit facility equal to 0.35% per annum. The effective interest rates for the nine months ended September 30, 2022 for the term loan facility and revolving credit facility were 4.18% and 0.80%, respectively. Interest is payable (x)(i) generally on the last day of each interest period selected for LIBOR loans, but in any event, not less frequently than every three months, and (ii) on the last business day of each quarter for base rate loans and (y) at final maturity. The A&R Credit Agreement contains provisions for the replacement of the benchmark for interest rates in light of the cessation of the publication of LIBOR rates.

The principal amount of the term loan facility under the A&R Credit Agreement must be repaid in consecutive quarterly installments of 5.0% in years 1 and 2, 7.5% in year 3, and 10.0% in years 4 and 5, in each case on the last day of each quarter, commencing in September 2021 with a final balloon payment at maturity. The term loans under the A&R Credit Agreement may be prepaid at any time without premium or penalty. Revolving loans may be borrowed, repaid and reborrowed from time to time in accordance with the terms and conditions of the A&R Credit Agreement. The Company is also required to repay the loans upon receipt of net proceeds from certain casualty events, upon the disposition of certain property and upon incurrence of indebtedness not permitted by the A&R Credit Agreement. In addition, the Company is required to make mandatory prepayments annually from excess cash flow if the Company's consolidated leverage ratio (as calculated under the A&R Credit Agreement) is greater than or equal to 3.0, and the remainder of any such excess cash flow is contributed to the available amount which may be used for a variety of purposes, including investments and distributions.

The A&R Credit Agreement contains financial covenants that require the Company to maintain a quarterly minimum fixed charge coverage ratio of 1.25:1.00 and a quarterly maximum consolidated leverage ratio of 3.25:1.00. As of September 30, 2022, we were in compliance with the covenants of the A&R Credit Agreement. The A&R Credit Agreement also contains covenants that limit the Company's and its subsidiaries' ability to, among other things, grant liens, incur additional indebtedness, make acquisitions or investments, dispose of certain assets, change the nature of their businesses, enter into certain transactions with affiliates or amend the terms of material indebtedness.

In addition, the A&R Credit Agreement generally restricts the payment of dividends or cash distributions by the Company with certain exceptions, including the following: i) to repurchase the Company's common stock from current or former employees in an aggregate amount of up to \$10.0 million per calendar year, and ii) other restricted payments in an aggregate amount not to exceed \$40.0 million plus the Available Amount (as defined in the A&R Credit Agreement). Through September 30, 2022 and in connection with the Repurchase Program and a private repurchase transaction, as described in Note 12, the Company funded repurchases of shares of the Company's common stock in an aggregate amount of \$40.0 million plus the Available Amount.

The obligations under the A&R Credit Agreement are guaranteed by the Company and certain domestic subsidiaries of the Company and secured by liens on substantially all of the assets of the Loan Parties, subject to certain exclusions and limitations.

Our indebtedness could adversely affect our ability to raise additional capital, limit our ability to react to changes in the economy or our industry, expose us to interest rate risk and prevent us from meeting our obligations. See "*Risk Factors—Risks Relating to Our Indebtedness—We have a substantial amount of indebtedness, which may limit our operating flexibility and could adversely affect our business, financial condition and results of operations.*" included in our Annual Report on Form 10-K for the year ended December 31, 2021.

Repurchase Program

In August 2021, the Company's Board of Directors approved a stock repurchase program (the "Repurchase Program") that authorizes the Company to purchase up to \$40.0 million of outstanding shares of the Company's common stock. Under the Repurchase Program, the Company is authorized to repurchase shares from time to time in accordance with applicable laws, both on the open market and in privately negotiated transactions and may include the use of derivative contracts or structured share repurchase agreements. The timing and amount of repurchases depends on several factors, including market and business conditions, the trading price of the Company's common stock and the nature of other investment opportunities. The Repurchase Program may be limited, suspended or discontinued at any time without prior notice. The Repurchase Program does not have an expiration date. Under the terms of the A&R Credit Agreement, the Company has restrictions that limit the maximum amount of repurchases to (i) \$40.0 million in the aggregate (plus the Available Amount as defined in the A&R Credit Agreement) and (ii) \$10.0 million annually for shares held by any current or former officer, director, employee or consultant (or any spouses, ex-spouses or estates of the foregoing) of the Company or its subsidiaries.

During the nine months ended September 30, 2022, the Company purchased 2,015,615 shares for an aggregate purchase price of \$43.7 million. As of September 30, 2022, there were no amounts remaining amount available for future share repurchases under the Repurchase Program. As of September 30, 2022, there were \$18.3 million remaining amount available for future share repurchases under the Repurchase Program. The share repurchases under the Repurchase Program and the privately-negotiated transaction totaled \$49.3 million through September 30, 2022.

Privately-Negotiated Share Repurchase Transaction

On August 9, 2022, the Company entered into an agreement with SPC Intermex, LP for the purchase of 1,172,485 shares of the Company's common stock for a total purchase price of \$27.6 million, or a per share price of \$23.50, in a privately-negotiated transaction.

Operating Leases

We are party to operating leases for office space, warehouses and Company-operated store locations, which we use as part of our day-to-day operations. Operating lease expenses were \$0.6 million and \$1.6 million for the three and nine months ended September 30, 2022, which we expect to be consistent throughout the year. We have not entered into finance lease commitments. For additional information on operating lease obligations, refer to Note 6, *Leases*, to the Condensed Consolidated Financial Statements.

Cash Flows

The following table summarizes the changes to our cash flows for the periods presented:

<i>(in thousands)</i>	Nine Months Ended September 30,	
	2022	2021
Statement of Cash Flows Data:		
Net cash (used in) provided by operating activities	\$ (9,848)	\$ 60,705
Net cash used in investing activities	(9,380)	(5,523)
Net cash used in financing activities	(7,990)	(4,733)
Effect of exchange rate changes on cash	(204)	(224)
Net (decrease) increase in cash	(27,422)	50,225
Cash, beginning of period	132,474	74,907
Cash, end of period	\$ 105,052	\$ 125,132

Operating Activities

Net cash used in operating activities was \$9.8 million for the nine months ended September 30, 2022, a decrease of \$70.5 million from net cash provided by operating activities of \$60.7 million for the nine months ended September 30, 2021. The decrease is primarily a result of a \$83.0 million change in working capital, which varies due to timing of transmittal orders and payments, as well as prefunding of payers primarily during weekends such as it was on September 30, 2022. The changes in working capital were offset by additional cash generated by our operating results for the nine months ended September 30, 2022, resulting from the further growth of the business.

Investing Activities

Net cash used in investing activities was \$9.4 million for the nine months ended September 30, 2022, representing an increase of \$3.9 million from net cash used in investing activities of \$5.5 million for the nine months ended September 30, 2021. This increase was primarily due to higher purchases of computer equipment during the nine months ended September 30, 2022 as a result of the continued expansion of our business, as well as upgrades of equipment used by our sending agent network. In addition, the Company acquired an agent location during the nine months ended September 30, 2022 (none in 2021).

Financing Activities

Net cash used in financing activities was \$8.0 million for the nine months ended September 30, 2022, which primarily consisted of \$3.3 million in scheduled quarterly payments due on the term loan facility, \$43.7 million used for repurchases of common stock and \$5.3 million of payments for stock-based awards for shares withheld for tax payments in connection with share-based compensation arrangements, offset by \$43.0 of borrowings, net under the revolving credit facility and \$1.4 million in proceeds from issuance of stock as a result of the exercise of stock options.

Net cash used in financing activities was \$4.7 million for the nine months ended September 30, 2021, which primarily consisted of a \$43.1 million repayment on the term loan facility and \$2.9 million of debt origination costs in connection with the refinancing of the Company's previous credit agreement, and a \$2.9 million scheduled quarterly payment due on the term loan facility, offset by \$40.2 million borrowings in connection with the refinancing of the Company's previous credit agreement and \$3.2 million in proceeds from issuance of stock as a result of the exercise of stock options.

Critical Accounting Policies and Estimates

The preparation of financial statements in accordance with accounting principles generally accepted in the United States requires management to make estimates and assumptions about future events that affect amounts reported in our condensed consolidated financial statements and related notes, as well as the related disclosure of contingent assets and liabilities at the date of the financial statements. Management evaluates its accounting policies, estimates and judgments on an on-going basis. Management bases its estimates and judgments on historical experience and various other factors that are believed to be reasonable under the circumstances. Actual results may differ from these estimates under different assumptions and conditions.

An accounting policy is considered to be critical if it requires an accounting estimate to be made based on assumptions about matters that are highly uncertain at the time the estimate is made, and if different estimates that reasonably could have been used, or changes in the accounting estimate that are reasonably likely to occur, could materially impact the consolidated financial statements. Our Critical Accounting Policies and Estimates disclosed in “*Management’s Discussion and Analysis of Financial Condition and Results of Operations - Critical Accounting Policies and Estimates*” in our Annual Report on Form 10-K for the year ended December 31, 2021, for which there were no material changes during the three and nine months ended September 30, 2022, included the following:

- Accounts Receivable and Allowance for Credit Losses
- Goodwill and Intangible Assets
- Income Taxes

Recent Accounting Pronouncements

Refer to Note 1, *Business and Accounting Policies*, of the Condensed Consolidated Financial Statements for information on recent accounting pronouncements.

ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK**Foreign Currency Risk**

We manage foreign currency risk through the structure of the business and an active risk management process. One of the methods to settle with our payers in Latin America is entering into foreign exchange tom and spot transactions with local and foreign currency providers (“counterparties”). The foreign currency exposure on our foreign exchange tom and spot transactions is limited by the fact that all transactions are settled within two business days from trade date. Foreign currency fluctuations, however, may negatively affect our average exchange gain per transaction. The Company had open tom and spot foreign exchange contracts for Mexican pesos and Guatemalan quetzales amounting to approximately \$58.0 million and \$48.6 million at September 30, 2022 and December 31, 2021, respectively.

In addition, included in wire transfers and money orders payable, net in our condensed consolidated balance sheets as of September 30, 2022 and December 31, 2021, there are \$26.7 million and \$17.8 million, respectively, of wires payable denominated in foreign currencies, primarily Mexican pesos and Guatemalan quetzales.

Also, included in prepaid wires, net in our condensed consolidated balance sheets as of September 30, 2022 and December 31, 2021, there are \$100.2 million and \$39.7 million, respectively, of prepaid wires denominated in foreign currencies, primarily Mexican pesos and Guatemalan quetzales.

We are also exposed to changes in currency rates as a result of our investments in foreign operations and revenues generated in currencies other than the U.S. dollar. Revenues and profits generated by international operations will increase or decrease because of changes in foreign currency exchange rates. This foreign currency risk is related primarily to our operations in our foreign subsidiaries. Revenues from our foreign subsidiaries represent less than 1% of our consolidated revenues for the nine months ended September 30, 2022. Therefore, a 10% increase or decrease in these currency rates against the U.S. Dollar would result in a de minimis change to our overall operating results.

The spot and average exchange rates for Mexico, Guatemala and Canada currencies to U.S. dollar are as follows:

	2022		2021	
	Spot ⁽¹⁾	Average ⁽²⁾	Spot ⁽¹⁾	Average ⁽²⁾
U.S. dollar/Mexico Peso	20.16	20.21	19.89	20.12
U.S. dollar/Guatemala Quetzal	7.86	7.74	7.74	7.73
U.S. dollar/Canadian Dollar	1.37	1.30	1.24	1.25

⁽¹⁾ Spot exchange rates are as of September 30, 2022 and December 31, 2021.

⁽²⁾ Average exchange rates are for the nine months ended September 30, 2022 and 2021.

Long-term sustained appreciation of the Mexican peso or Guatemalan quetzal as compared to the U.S. dollar could affect our profit margins.

Interest Rate Risk

Interest on the term loan facility and revolving credit facility under the A&R Credit Agreement is determined by reference to either LIBOR (subject to replacement) or a “base rate”, in each case plus an applicable margin ranging between 2.50% and 3.00% per annum for LIBOR loans and between 1.50% and 2.00% per annum for base rate loans depending on the level of our consolidated leverage ratio. The Company is also required to pay a fee on the unused portion of the revolving credit facility equal to 0.35% per annum. Because interest expense is subject to fluctuation, if interest rates increase, our debt service obligations on such variable rate indebtedness would increase even though the amount borrowed remained the same. Accordingly, an increase in interest rates would adversely affect our profitability. The A&R Credit Agreement contains provisions for the replacement of the benchmark for interest rates in light of the cessation of the publication of LIBOR rates.

As of September 30, 2022, we had \$125.0 million in outstanding borrowings under the term loan and revolving credit facilities. A hypothetical 1% increase or decrease in the interest rate on our indebtedness as of September 30, 2022 would have increased or decreased cash interest expense on our term loan facility and revolving credit facility by approximately \$0.8 million and \$0.4 million per annum, respectively.

Credit Risk

We maintain certain cash balances in various U.S. banks, which at times, may exceed federally insured limits. We have not incurred any losses on these accounts. In addition, we maintain various bank accounts in Mexico, Guatemala and Canada, which are not fully insured. During the nine months ended September 30, 2022, we have not incurred any new losses on these accounts. However, during the three months ended September 30, 2022, as a result of management's reassessment of the current status of the liquidation process of a previously closed financial institution in Mexico, which has been delayed in the court system, the Company recorded an additional provision of \$1.6 million on the balance outstanding of deposits frozen at the closed financial institution. To manage our exposure to credit risk with respect to cash balances and other credit risk exposure resulting from our relationships with banks and financial institutions, we regularly review cash concentrations, and we attempt to diversify our cash balances among global financial institutions.

We are also exposed to credit risk related to receivable balances from sending agents. We perform a credit review before each agent signing and conduct ongoing analyses of sending agents and certain other parties we transact with directly. As of September 30, 2022, we also had \$3.0 million outstanding of agent advances receivable from sending agents. Most of the agent advances receivable are collateralized by personal guarantees from the sending agents and by assets from their businesses. Due to the COVID-19 pandemic as well as other factors, it is possible we could be adversely affected by credit losses, such as those related to our outstanding agent advances receivable from sending agents. At the date of this report, however, we are not aware of any significant exposure and we continue monitoring our credit risk.

Our provision for credit losses was approximately \$2.0 million for the nine months ended September 30, 2022 (0.5% of total revenues) and \$1.0 million for the nine months ended September 30, 2021 (0.3% of total revenues). The increase in our provision for credit losses in the nine months ended September 30, 2022 is due to higher write-offs of accounts receivable in 2022 compared to 2021 primarily as a result of sending agents that were not able to pay in accordance with the original terms and are, accordingly, subject to our normal collection procedures.

ITEM 4. CONTROLS AND PROCEDURES

Evaluation of Disclosure Controls and Procedures

We maintain disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended (the “Exchange Act”)) that are designed to ensure that information required to be disclosed in our reports filed pursuant to the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the SEC’s rules, regulations and related forms, and that such information is accumulated and communicated to our management, including our Chief Executive Officer and President, and Chief Financial Officer, as appropriate, to allow timely decisions regarding required disclosure.

A control system, no matter how well conceived and operated, can provide only reasonable, not absolute, assurance that the objectives of the control system are met. Because of inherent limitations in all control systems, no evaluation of controls can provide absolute assurance that all control issues, if any, within an organization have been detected. Accordingly, our disclosure controls and procedures are designed to provide reasonable, not absolute, assurance that the objectives of our disclosure control system are met.

As required by Rules 13a-15(b) and 15d-15(b) under the Exchange Act, our Chief Executive Officer and President, and Chief Financial Officer, carried out an evaluation of the effectiveness of our disclosure controls and procedures as of September 30, 2022. Based on their evaluation, the Company’s principal executive officer and principal financial officer concluded that the Company’s disclosure controls and procedures were effective and operating to provide reasonable assurance that material information required to be disclosed in the reports that we file or submit under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the SEC’s rules and forms, including ensuring that such material information is accumulated and communicated to our management, including our Chief Executive Officer and President, and Chief Financial Officer, as appropriate, to allow timely decisions regarding required disclosure as of September 30, 2022.

Changes in Internal Control Over Financial Reporting

During the most recently completed fiscal quarter, there have been no changes in our internal control over financial reporting (as defined in Rules 13a-15(f) and 15d-15(f) under the Exchange Act) that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

PART II – OTHER INFORMATION**ITEM 1. LEGAL PROCEEDINGS**

From time to time, we are subject to various claims, charges and litigation matters that arise in the ordinary course of business. We believe these actions are a normal incident of the nature and kind of business in which we are engaged. While it is not feasible to predict the outcome of these matters with certainty, we do not believe that any asserted or unasserted legal claims or proceedings, individually or in the aggregate, will have a material and adverse effect on our business, financial condition and results of operations.

Reference is made to Note 15 – Commitments and Contingencies in the Unaudited Condensed Consolidated Financial Statements of the Company contained elsewhere in this Quarterly Report on Form 10-Q for information regarding certain legal proceedings to which we are a party, which information is incorporated by reference herein.

ITEM 1A. RISK FACTORS

There have been no material changes to our principal risks that we believe are material to our business, results of operations and financial condition, from the risk factors previously disclosed in the Annual Report on Form 10-K for the year ended December 31, 2021 (the “2021 Form 10-K”). Prospective investors are encouraged to consider the risks described in our 2021 Form 10-K, our Management’s Discussion and Analysis of Financial Condition and Results of Operations contained in this Quarterly Report on Form 10-Q and in our 2021 Form 10-K, and other information publicly disclosed or contained in documents we file with the Securities and Exchange Commission before purchasing our securities.

ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS***Issuer Purchases of Equity Securities***

The following table provides information about repurchases of our common stock during the quarter ended September 30, 2022:

Period	Total Number of Shares Purchased (a)	Average Price Paid per Share	Total Number of Shares Purchased as Part of Publicly Announced Program (b)	Approximate Dollar Value of Shares that May Yet be Purchased under the Program
July 1 through July 31	115,229	\$ —	115,229	\$ 18,253,402
August 1 through August 31	1,669,058	\$ 23.50	—	\$ 18,253,402
September 1 through September 30	—	\$ —	—	\$ 18,253,402
Total	1,784,287		115,229	

(a) Includes 115,229 shares purchased in July under the Repurchase Program (as defined below) and 496,573 shares withheld for income tax purposes in August 2022, in connection with shares issued under compensation and benefit programs. In addition, in August 2022, the Company repurchased 1,172,485 shares at a price of \$23.50 per share in a privately negotiated transaction outside of the Repurchase Program.

(b) On August 18, 2021, the Company’s Board of Directors approved a stock repurchase program (the “Repurchase Program”) that authorizes the Company to purchase up to \$40.0 million of outstanding shares of the Company’s common stock. The Repurchase Program does not have an expiration date.

ITEM 3. DEFAULTS UPON SENIOR SECURITIES

None.

ITEM 4. MINE SAFETY DISCLOSURES

Not applicable.

ITEM 5. OTHER INFORMATION

None.

ITEM 6. EXHIBITS

Exhibit No. Document

10.1 **	Share Repurchase Agreement, dated August 9, 2022, between International Money Express, Inc. and SPC Intermex, LP (incorporated by reference to Exhibit 10.1 to the Registrant's Current Report on Form 8-K filed on August 10, 2022).
31.1 *	Certification pursuant to Section 302 of the Sarbanes-Oxley Act - Chief Executive Officer
31.2 *	Certification pursuant to Section 302 of the Sarbanes-Oxley Act - Chief Financial Officer
32.1 #	Certification of Chief Executive Officer pursuant to 18 U.S.C. § 1350.
32.2 #	Certification of Chief Financial Officer pursuant to 18 U.S.C. § 1350.
101.INS	Inline XBRL Instance Document - The instance document does not appear in the interactive data file because its XBRL tags are embedded within the Inline XBRL document.
101.SCH	Inline XBRL Taxonomy Extension Schema
101.CAL	Inline XBRL Taxonomy Extension Calculation Linkbase
101.DEF	Inline XBRL Taxonomy Extension Definition Linkbase
101.LAB	Inline XBRL Taxonomy Extension Label Linkbase
101.PRE	Inline XBRL Taxonomy Extension Presentation Linkbase
104*	The cover page from the Company's Quarterly Report on Form 10-Q for the quarter ended September 30, 2022, formatted in Inline XBRL (included with the Exhibit 101 attachments).

* Filed herewith.

** Previously filed.

Furnished herewith.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

International Money Express, Inc. (Registrant)

Date: November 9, 2022

By: /s/ Robert Lisy

Robert Lisy
Chief Executive Officer and President
(Principal Executive Officer)

Date: November 9, 2022

By: /s/ Andras Bende

Andras Bende
Chief Financial Officer
(Principal Financial Officer)

CERTIFICATION OF THE CHIEF EXECUTIVE OFFICER

I, Robert Lisy, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of International Money Express, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - c. Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - d. Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: November 9, 2022

By: /s/ Robert Lisy
Name: Robert Lisy
Title: Chief Executive Officer and President
(Principal Executive Officer)

CERTIFICATION OF THE CHIEF FINANCIAL OFFICER

I, Andras Bende, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of International Money Express, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - c. Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - d. Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: November 9, 2022

By: /s/ Andras Bende
Name: Andras Bende
Title: Chief Financial Officer
(Principal Financial Officer)

**CERTIFICATION PURSUANT TO
18 U.S.C. SECTION 1350
AS ADOPTED PURSUANT TO
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002**

I, Robert Lisy, Chief Executive Officer and President of International Money Express, Inc. (the “Company”), certify, pursuant to 18 U.S.C. Section 1350, that, to my knowledge:

1. the Quarterly Report on Form 10-Q of the Company for the quarterly period ended September 30, 2022 (the “Report”) fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended; and
2. the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: November 9, 2022

By: /s/ Robert Lisy
Name Robert Lisy
Title: Chief Executive Officer and President
(Principal Executive Officer)

**CERTIFICATION PURSUANT TO
18 U.S.C. SECTION 1350
AS ADOPTED PURSUANT TO
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002**

I, Andras Bende, Chief Financial Officer of International Money Express, Inc. (the “Company”), certify, pursuant to 18 U.S.C. Section 1350, that, to my knowledge:

1. the Quarterly Report on Form 10-Q of the Company for the quarterly period ended September 30, 2022 (the “Report”) fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended; and
2. the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: November 9, 2022

By: /s/ Andras Bende
Name: Andras Bende
Title: Chief Financial Officer
(Principal Financial Officer)